

# Emmy Tjeerdsma

Customer Care Representative

Dear Glinda Bollack,

I am writing to express my genuine interest in the Customer Care Representative position at Amazon, as advertised. With five years of dedicated experience in customer service at Verizon, I have developed a strong foundation in providing exceptional support and fostering positive customer experiences. I am excited about the opportunity to bring my skills and passion for service excellence to the Amazon team.

Throughout my tenure at Verizon, I have honed my ability to handle a diverse range of customer inquiries, resolve complex issues, and maintain customer satisfaction. My commitment to understanding the needs of customers and delivering solutions that not only meet but exceed their expectations has been a driving force in my career. I am proud to have contributed to Verizon's reputation for outstanding customer care, and I am eager to extend the same level of dedication and professionalism to Amazon's esteemed customer base.

I am particularly drawn to Amazon's innovative approach to customer service and its emphasis on creating a seamless and enjoyable shopping experience. My ability to adapt to rapidly changing environments, coupled with my proficiency in utilizing various customer support tools and technologies, makes me confident in my ability to contribute effectively to your team. Furthermore, my strong communication skills, both verbal and written, ensure that I can interact with customers in a manner that is clear, empathetic, and solution-oriented.

I am excited about the possibility of joining Amazon, a company known for its customer-centric philosophy and dynamic work culture. I am eager to contribute to your team by leveraging my experience, skills, and passion for customer service to help Amazon continue to exceed customer expectations and maintain its position as a leader in the e-commerce industry.

Thank you for considering my application. I look forward to the opportunity to discuss how my background, skills, and enthusiasms align with the needs of your team and how I can contribute to the ongoing success of Amazon.

Warm regards,

Emmy Tjeerdsma

**To**

Amazon  
Glinda Bollack

**From**

Emmy Tjeerdsma  
Green Bay, WI

(184) 653-6813

[emmy.tjeerdsma@gmail.com](mailto:emmy.tjeerdsma@gmail.com)