Dajour Zaccardo

Academic Advisor

Profile

Employment History

Education

Details

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Driven Academic Advisor with 1 year of experience providing comprehensive support and guidance to students in academic planning and development. Adept at building strong relationships with students, faculty, and staff, and proficient in utilizing data to identify at-risk students and develop targeted success strategies. Demonstrates exceptional communication and critical thinking skills to facilitate student success and foster a positive learning environment. Committed to empowering students to achieve their academic and personal goals.

Senior Academic Advisor at Delaware State University, DE

May 2023 - Present

- Successfully increased student retention rate by 15% over a two-year period through proactive advising, targeted intervention strategies, and improved communication with students and faculty.
- Developed and implemented an online academic advising platform, resulting in a 25% increase in student engagement and a more efficient advising process for both students and advisors.
- Coordinated a campus-wide academic success workshop series, attracting over 300 student participants and contributing to a 10% improvement in overall student GPA within one academic year.
- Led a team of 5 academic advisors in the creation of a comprehensive advising handbook, which streamlined the advising process and reduced the number of student advising errors by 20%.

Academic Advisor at University of Delaware, DE

Aug 2022 - Mar 2023

- Successfully advised over 500 undergraduate students each academic year, leading to a 90% retention rate and a 75% on-time graduation rate for the University of Delaware.
- Implemented a new student tracking system that increased efficiency in advising appointments by 30%, allowing for more personalized attention and support for each student.
- Developed and executed an innovative first-year seminar program, resulting in a 20% increase in student engagement and a 15% improvement in academic performance for participating students.

Master of Education in Academic Advising at University of Delaware, Newark, DE

Sep 2017 - May 2022

Relevant Coursework: Foundations of Academic Advising, Student Development Theory, Multicultural Counseling, Career Development,