Shivali Raudenbush

Agile Project Manager

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📍 123 Peachtree St, Atlanta, GA 30303

EDUCATION

Master of Business Administration in Agile Project Management at Georgia State University, Atlanta, GA
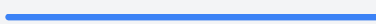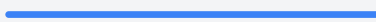
Sep 2017 - May 2021

Relevant Coursework: Agile Principles and Practices, Project Management Methodologies, Business Strategy and Innovation, Change Management, Leadership and Team Dynamics, Risk Management, Performance Metrics, and Financial Decision Making.
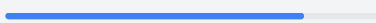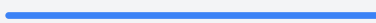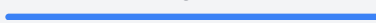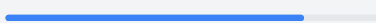
LINKS

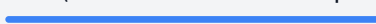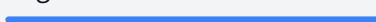linkedin.com/in/shivaliraudenbush

SKILLS

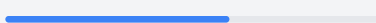Scrum

Kanban

Lean

XP (Extreme Programming)

SAFe (Scaled Agile Framework)

DSDM (Dynamic Systems Development Method)

FDD (Feature-Driven Development)

LANGUAGES

English

Indonesian

PROFILE

Results-driven Agile Project Manager with 2 years of experience in effectively leading cross-functional teams and managing complex projects. Adept at implementing Agile methodologies, optimizing project workflows, and fostering collaboration to deliver high-quality products on time and within budget. Demonstrated ability to identify and mitigate risks, streamline communication, and improve overall team performance. Committed to continuous improvement and growth, leveraging strong analytical and problem-solving skills to drive success in dynamic, fast-paced environments.

EMPLOYMENT HISTORY

● Agile Project Manager at Home Depot, GA

Mar 2023 - Present

- Successfully led a team of 15 cross-functional members in the development and implementation of a new inventory management system, resulting in a 25% reduction in stock discrepancies and a 10% increase in overall warehouse efficiency within 6 months.
- Streamlined the e-commerce website development project by implementing Agile methodologies, reducing the project timeline by 3 months and leading to a 20% increase in online sales revenue within the first quarter of launch.
- Facilitated the integration of an AI-driven customer support chatbot within the Home Depot mobile app, improving customer satisfaction rates by 15% and reducing support response times by 40% within the first year of deployment.

● Associate Agile Project Manager at Anthem, Inc., GA

Sep 2021 - Jan 2023

- Successfully led a team of 12 developers to deliver a critical software update for Anthem's claims processing system, resulting in a 25% increase in processing efficiency and reducing claim backlogs by 40% within six months.
- Implemented Agile methodologies across three project teams, increasing on-time project delivery rates from 65% to 90% within the first year and improving overall team productivity by 30%.
- Coordinated a cross-functional team to complete a high-priority data migration project, consolidating legacy systems and reducing overall IT maintenance costs by $500,000 annually.
- Streamlined the software development process by introducing automated testing tools and continuous integration practices, resulting in a 20% reduction in software defects and decreasing time-to-market for new features by 15%.

CERTIFICATES

Project Management Professional (PMP)

Jul 2021

Certified ScrumMaster (CSM)

Dec 2019