

# Brigitte Arima

Airport Manager

## Profile

Accomplished Airport Manager with 5 years of experience in overseeing daily operations, ensuring safety and regulatory compliance, and leading cross-functional teams. Adept at streamlining processes, optimizing resource allocation, and implementing strategic initiatives to enhance overall airport performance. Proven track record in delivering exceptional customer service, maintaining strong relationships with stakeholders, and driving continuous improvement.

## Employment History

### Airport Manager at Burlington International Airport, VT

Apr 2023 - Present

- Successfully increased annual passenger traffic by 15% within two years, resulting in a record number of 1.2 million passengers in 2019, through strategic marketing initiatives and partnerships with airlines to introduce new routes and services.
- Effectively reduced operational costs by 10% (\$1.5 million) within the first year by implementing energy-efficient solutions, streamlining processes, and renegotiating vendor contracts, thus enhancing the airport's financial stability and performance.
- Spearheaded the completion of a \$30 million terminal expansion project in 2018, which included the addition of new gates, passenger amenities, and state-of-the-art security systems, improving overall customer satisfaction ratings by 20%.

### Assistant Airport Manager at Rutland Southern Vermont Regional Airport, VT

Aug 2018 - Mar 2023

- Successfully managed the airport's operations during a 25% increase in annual passenger traffic, ensuring smooth and efficient service while maintaining strict compliance with FAA regulations and safety protocols.
- Implemented cost-saving measures that resulted in a 15% reduction in the airport's operating expenses, including renegotiating vendor contracts and optimizing staff scheduling to minimize overtime costs.
- Led the development and execution of a comprehensive emergency response plan, coordinating with local agencies and conducting regular training exercises that improved response times by 30% and increased overall airport preparedness.

## Education

### Bachelor of Science in Aviation Management at Vermont Technical College, VT

Sep 2014 - May 2018

Relevant Coursework: Airport Operations, Airline Management, Aviation Law and Regulations, Aircraft Systems, Aviation Safety, Air Traffic Control, Aviation Economics, Air Transportation Planning, and Human Factors in Aviation.

## Details

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## Links

[linkedin.com/in/brigittearima](https://www.linkedin.com/in/brigittearima)

## Skills

Communication

Decision-making

Time-management

Risk assessment

Budgeting

Conflict resolution

Air Traffic Control

## Languages

English

Urdu

## Hobbies

Aircraft model building

Aviation photography

Traveling and exploring new airports