

# Hanako Nedeljkovic

Cloud Solutions  
Engineer

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## Profile

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### Details

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Bangor, ME

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I am a Cloud Solutions Engineer with over 2 years of experience, focusing on developing and maintaining cloud-based solutions. I have extensive experience with AWS and Azure, as well as knowledge of DevOps and infrastructure automation. Additionally, I have demonstrated skills in scripting languages, such as Python, JavaScript, and Bash. My expertise in cloud solutions has enabled me to deliver successful projects within tight deadlines, while remaining cost-effective. I pride myself on my ability to rapidly understand customer requirements and develop solutions that match their needs. I am committed to staying up to date with the latest cloud technologies and trends, and I am passionate about building reliable solutions for customers.

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## Employment History

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### Lead Cloud Solutions Engineer at CloudCheckr, ME

Oct 2022 - Present

- Developed and implemented a cloud-based disaster recovery plan for CloudCheckr ME, increasing the company's overall service availability by 25% within 6 months.
- Automated software delivery processes using DevOps tools such as Ansible and Docker Swarm to reduce deployment time from 2 weeks to less than 24 hours while maintaining high quality standards.
- Significantly reduced costs associated with virtual machine infrastructure through optimization of AWS services resulting in \$50K savings annually.

### Senior Cloud Solutions Engineer at VMware, ME

Sep 2021 - Sep 2022

- Developed a cloud-based solution for VMware's Middle East datacenter that enabled the company to reduce costs by 20% and improve response times by 50%.
  - This was accomplished through virtualization, automated provisioning of resources, configuration management tools, and improved monitoring.
  - Led an initiative to transition all customer workloads from traditional IT infrastructure into a secure hybrid cloud environment with 99.9% uptime SLA compliance across multiple sites in the region. This resulted in increased scalability while reducing operational complexity as well as resource utilization optimization leading up to 15% cost savings per month on average over two years period..
  - Implemented DevOps best practices throughout ME's organization which facilitated rapid delivery of new features and services resulting in 40+ deployments within 6 months without any major incidents or outages reported.
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