Markeisha Shiro

IT Consultant

I am an IT Consultant with over 3 years of experience in providing comprehensive technology solutions to businesses of all sizes. My expertise includes analysis and development of custom IT solutions, project management, system integration, and software development. I have successfully managed the design, development, and implementation of multiple projects for various clients. I have a proven track record of developing creative and innovative solutions that meet the business objectives of my clients. I am highly proficient in a wide range of programming languages and technologies, such as C#, Java, HTML5, JavaScript, CSS, SQL, and Oracle. My strong communication and problem-solving skills have enabled me to effectively collaborate with clients, vendors, and other stakeholders. I am passionate about helping businesses succeed through the effective use of technology.

markeisha.shiro@gmail.com

(105) 501-0234

Omaha, NE

Education

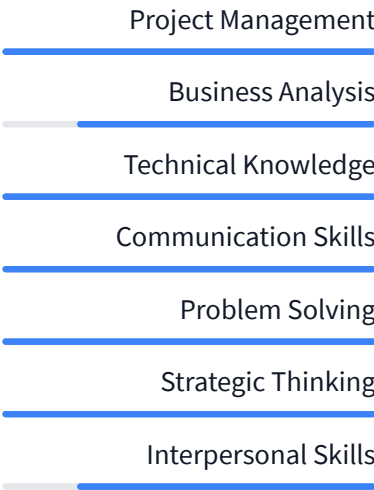**Bachelor of Science in Information Technology at University of Nebraska-Lincoln, NE**

Sep 2016 - May 2020

Relevant Coursework: Introduction to Programming, Database Management, Operating Systems, Networking, System Analysis and Design.

Links

linkedin.com/in/markeishashiro

Skills

Project Management

Business Analysis

Technical Knowledge

Communication Skills

Problem Solving

Strategic Thinking

Interpersonal Skills

Employment History

Senior IT Consultant at Microsoft, NE

Dec 2022 - Present

- Implemented a centralized data storage system for the Microsoft, NE office that increased productivity by 25% and saved $100K in server costs.
- Developed an automated user authentication process which reduced login time from 10 minutes to 5 seconds and improved overall security protocols.
- Designed a cloud-based application architecture that streamlined communication between teams across multiple departments, resulting in project completion rate improvement of 20%.

IT Consultant at Infosys Consulting, NE

Sep 2020 - Oct 2022

- Developed a comprehensive cloud-based data management system for an international client, resulting in increased efficiency and cost savings of over 25%.
- Implemented agile methodology to reduce the time taken from design phase to deployment by 50%, allowing faster access to critical customer information.
- Led team of 10 IT professionals on complex project involving multiple vendors, completing it within timeline with zero defects reported post launch.

Certificates

Certified Information Systems Security Professional (CISSP)

Aug 2021

Certified Business Analysis Professional (CBAP)

Oct 2019

Memberships

Institute of Management Consultants USA (IMC USA)

International Association of IT Consultants (IAITC)