

Aliesha Stillions

Quality Assurance Engineer

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☎ (647) 277-0709

📍 Cheyenne, WY

Education

Bachelor of Science in Quality Assurance Engineering at University of Wyoming, Laramie, WY

Sep 2017 - May 2021

Relevant Coursework: Quality Assurance Engineering, Quality Control, Process Validation, Quality Auditing, and Statistical Analysis.

Links

[linkedin.com/in/alieshastillions](https://www.linkedin.com/in/alieshastillions)

Skills

Testing

Documentation

Debugging

Quality Control

Problem Solving

Analytical Skills

Communication

Languages

English

German

Hobbies

Reading

Cooking

Profile

As an experienced Quality Assurance Engineer with over two years of experience in software testing, I have developed a strong attention to detail and an understanding of the importance of quality assurance. I have created and implemented test plans and protocols, and performed manual and automated testing for a variety of software products. I have excellent problem solving skills and the ability to work under pressure to meet tight deadlines. My expertise in debugging, defect tracking and reporting has enabled me to quickly identify and isolate issues, and provide effective solutions. I am an effective communicator and team player, and have experience working in cross-functional teams to achieve project goals.

Employment History

Senior Quality Assurance Engineer at Quality Control Services, LLC, WY

Sep 2022 - Present

- Developed and implemented a comprehensive quality assurance process that reduced defects by 35% within the first 6 months of implementation.
- Created automated testing scripts, reducing test time from 8 hours to 4 per release cycle while ensuring accuracy in results.
- Developed an innovative defect tracking system for Quality Control Services LLC which resulted in improved customer satisfaction ratings by 25%.
- Led the successful deployment of seven software releases with zero major bugs reported post-release across all platforms supported at Quality Control Services LLC WY.

Quality Assurance Engineer at Integrity Testing & Consulting, Inc., WY

Aug 2021 - Aug 2022

- Developed automated testing software that increased test coverage from 50% to 80%, resulting in a 25% reduction of manual labor hours.
- Performed regression tests on all new applications, uncovering and resolving over 70 bugs before launch.
- Developed an internal quality assurance process for the company's services which improved customer satisfaction by 10%.
- Authored detailed reports outlining areas of improvement across multiple projects at Integrity Testing & Consulting, Inc., WY; this resulted in cost savings amounting to \$50k annually.

Certificates

Certified Software Quality Analyst (CSQA)

Sep 2021

Certified Manager of Software Testing (CMST)

Nov 2019

Memberships

International Software Testing Qualifications Board (ISTQB)

American Society for Quality (ASQ)