# TYAISHA ORMOND

Software Deployment Engineer



#### **PROFILE**

I am a Software Deployment Engineer with over 2 years of experience in enterprise software deployment and maintenance. I have an in-depth understanding of Linux and Windows Server environments, and a comprehensive knowledge of scripting languages, such as Bash and PowerShell. I have successfully implemented and managed software packages such as Microsoft Office, Adobe Creative Suite, and other enterprise software. I have also maintained and upgraded system-wide software on multiple platforms. I am highly efficient in troubleshooting and resolving technical issues. I am an expert in software deployment tools such as SCCM and Puppet, and have successfully deployed and configured numerous applications in complex network environments. I am highly motivated and work well in fast-paced and challenging environments.

#### LINKS

linkedin.com/in/tyaishaormond

### **SKILLS**

**Configuration Management** 

Automation

Scripting

Troubleshooting

Networking

System Administration

Release Management

#### **EMPLOYMENT HISTORY**

- Senior Software Deployment Engineer at Cyma Systems, AZ
  Oct 2022 Present
  - Successfully deployed over 200 software updates to Cyma Systems' production systems, resulting in a 10% increase in efficiency and accuracy.
  - Developed an automated deployment process that reduced the time required for deploying new releases by 25%. This allowed engineers more flexibility with their workflows while ensuring high-quality deployments.
  - Collaborated with teams across multiple departments to ensure successful integration of newly released features into existing applications; this resulted in faster product delivery cycles without compromising quality or performance standards.
- Software Deployment Engineer at CloudCheckr, AZ
   Jul 2021 Sep 2022
  - Developed and implemented a streamlined software deployment process for CloudCheckr, AZ that reduced the time needed to deploy new versions of applications from 3 days down to 1 day.
  - Troubleshot complex configurations in existing deployments, leading to an overall reduction in downtime by 20%.
  - Automated routine tasks associated with deploying updates which resulted in 30% fewer man-hours required each month.

#### **EDUCATION**

# Bachelor of Science in Software Engineering at Arizona State University, AZ

Aug 2017 - May 2021

Relevant Coursework: Algorithms and Data Structures, Computer Architecture, Operating Systems, Software Engineering, Database Systems.

#### **CERTIFICATES**

**Certified Software Deployment Engineer (CSDE)** 

Jul 2021

**Certified Cloud Computing Professional (CCCP)** 

Jan 2020

## **MEMBERSHIPS**

Association for Computing Machinery (ACM)

Institute of Electrical and Electronics Engineers (IEEE)