Ramon Sleger

Assistant Golf Professional

Profile

Results-driven Assistant Golf Professional with 1 year of experience in the golf industry. Proficient in providing exceptional customer service, coordinating tournaments, and managing pro shop operations. Demonstrates strong communication skills and a passion for growing the game of golf. Committed to maintaining a high level of professionalism and contributing to a positive, inclusive environment for members and guests.

Employment History

Assistant Golf Professional at Interlachen Country Club, MN

May 2023 - Present

- Successfully increased club membership by 15% within one year through targeted marketing efforts and exceptional customer service, leading to a significant boost in revenue for Interlachen Country Club.
- Coordinated and executed over 50 successful golf tournaments and events annually, attracting more than 2,000 participants and generating a 20% increase in event-related revenue.
- Implemented a new junior golf program that attracted over 100 participants in its first year, resulting in a 25% growth in youth participation and fostering a strong foundation for future club membership.
- Streamlined pro shop operations by introducing an efficient inventory management system and staff training program, which led to a 30% reduction in overhead costs and a 10% increase in pro shop sales.

Golf Operations Associate at Hazeltine National Golf Club, MN

Jul 2022 - Mar 2023

- Successfully managed and coordinated over 20 golf tournaments at Hazeltine National Golf Club, resulting in a 15% increase in member satisfaction and a 10% growth in tournament revenue.
- Streamlined the tee-time reservation system, reducing member wait times by 25% and increasing daily rounds played by 8%.
- Implemented new inventory management techniques for the pro shop, leading to a 20% reduction in excess stock and a 12% increase in merchandise sales.
- Developed and executed a comprehensive staff training program, improving employee efficiency by 18% and contributing to a 30% decrease in staff turnover.

Certificates

PGA Certified Professional

Mar 2022

<u>ramon.sleger@gmail.com</u>

(792) 292-1180

• 123 Maple Street, St. Paul, MN 55102

Education

Associate of Applied Science in Golf Management at Minnesota State Community and Technical College, Fergus Falls, MN

Sep 2017 - May 2022

Relevant Coursework: Golf Course Operations, Turfgrass Management, Golf Instruction, Club Fitting and Repair, Tournament Operations, Golf Merchandising, and Customer Service.

Links

linkedin.com/in/ramonsleger

Skills

Club-fitting

Swing analysis

Course management

Tournament organization

Handicap calculation

Rules enforcement

TrackMan proficiency

Languages

English

French