## Sarah Bertagnole

Assistant Nurse Manager

#### Profile

Dedicated and compassionate Assistant Nurse Manager with 5 years of experience in providing exceptional patient care and nursing team leadership. Adept at managing daily operations, implementing policies and procedures, and fostering a positive work environment to ensure high-quality care. Excellent interpersonal skills with a proven ability to mentor and motivate nursing staff, while maintaining a strong focus on patient satisfaction and safety. Demonstrated expertise in streamlining workflows, optimizing resource utilization, and driving continuous improvement initiatives. Committed to excellence in nursing practice and patient advocacy.

## Employment History

### Assistant Nurse Manager at Wyoming Medical Center, WY

Feb 2023 - Present

- Successfully reduced patient wait times by 25% through the implementation of efficient scheduling and staff coordination, resulting in increased patient satisfaction scores.
- Streamlined patient care processes by collaborating with the nursing team to develop and implement new protocols, leading to a 15% decrease in medication administration errors.
- Spearheaded a training program for new nursing staff, resulting in a 30% increase in retention rates and improved nurse competence in critical care situations.
- Managed a team of 20 nurses and support staff, achieving a 10% reduction in overtime hours while maintaining high standards of patient care.

# Associate Nurse Manager at Cheyenne Regional Medical Center, WY

Aug 2018 - Jan 2023

- Successfully implemented a new nurse onboarding program, reducing the average training time for new hires by 30% and increasing overall staff retention by 20% within the first year.
- Streamlined patient flow processes, resulting in a 15% reduction in patient wait times and a 10% increase in patient satisfaction scores.
- Led a team of 25 nurses to achieve a 95% compliance rate with hand hygiene protocols, contributing to a 40% decrease in hospital-acquired infections over a two-year period.
- Collaborated with interdisciplinary teams to develop and implement a falls prevention program, resulting in a 35% reduction in patient falls and associated injuries within the first 18 months.

## **Education**

Bachelor of Science in Nursing at University of Wyoming, Laramie, WY

#### **Details**

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#### Links

<u>linkedin.com/in/sarahbertagnole</u>

#### **Skills**

Delegation

Scheduling

**Conflict Resolution** 

**Budgeting** 

Mentoring

**Quality Improvement** 

**Electronic Health Records** 

#### Languages

English

Bengali

#### **Hobbies**

Gardening

Scrapbooking

Playing a musical instrument