

Profile

Dedicated Assisted Living Coordinator with 1 year of experience in providing exceptional care and support to residents in assisted living communities. Skilled in coordinating daily activities, managing staff, and fostering a positive, compassionate environment. Proficient in developing personalized care plans, handling emergency situations, and promoting residents' independence and well-being. Committed to ensuring a high-quality, resident-focused approach to assisted living care.

Employment History

Assisted Living Coordinator at Bluegrass Assisted Living, KY

Feb 2023 - Present

- Successfully increased resident satisfaction by 35% within one year by implementing personalized care plans and improving communication between staff and residents.
- Enhanced staff efficiency by 25% through the development and implementation of a streamlined scheduling system, resulting in a reduction of overtime hours and increased employee morale.
- Reduced resident turnover rate by 20% within two years by implementing targeted engagement programs and enhancing the overall assisted living experience for residents.
- Achieved a 95% compliance rate for state regulations and internal
 policies by conducting regular audits and providing ongoing training
 to staff, leading to an improved reputation for Bluegrass Assisted
 Living in the community.

Assistant Assisted Living Coordinator at Elmcroft Senior Living, KY

Sep 2022 - Dec 2022

- Successfully implemented a new resident care plan system, resulting in a 20% increase in efficiency and a 15% reduction in medication errors for over 100 residents at Elmcroft Senior Living, KY.
- Coordinated and executed over 50 community events and activities per month, leading to a 30% increase in resident satisfaction and engagement levels.
- Trained and mentored a team of 25 staff members, achieving a 90% retention rate and reducing onboarding time by 25%.
- Oversaw a comprehensive safety and compliance program that led to a 40% decrease in safety incidents and a 100% compliance rate with state regulations.

Education

Bachelor of Science in Healthcare Administration at University of Kentucky, Lexington, KY

Aug 2018 - May 2022

Relevant Coursework: Healthcare Policy and Ethics, Health Information Systems, Organizational Behavior, Healthcare Finance and Economics, Quality Improvement, Healthcare Marketing, and Human Resources Management in Healthcare.

Details

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Links

linkedin.com/in/lexlyhearty

Skills

Scheduling

Caregiving

Medication Management

Budgeting

Communication

Conflict Resolution

CPR/First Aid

Languages

English

Urdu

Hobbies

Gardening

Painting or drawing

Playing a musical instrument