

Syann Dydell

Audio Visual Technician

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📍 123 Main St, Chicago, IL 60601

EDUCATION

Associate of Applied Science
in Audio Visual Technology at
Columbia College Chicago, IL

Aug 2017 - May 2022
Relevant Coursework: Audio
Engineering, Video Production, Sound
Design, Live Sound Reinforcement,
Lighting Design, Digital Media,
Broadcast Technology, and AV Systems
Integration.

LINKS

[linkedin.com/in/syanndydell](https://www.linkedin.com/in/syanndydell)

SKILLS

- Soldering
- Signal Flow
- Troubleshooting
- Projection Mapping
- Dante Networking
- Video Switching
- Lighting Programming

LANGUAGES

- English
- Mandarin

HOBBIES

Collecting vintage audio equipment
Experimenting with sound design and
synthesis

PROFILE

Dedicated Audio Visual Technician with 1 year of experience in delivering exceptional audio and visual support for various events. Proficient in operating, maintaining, and repairing AV equipment, with a strong ability to troubleshoot technical issues. Demonstrates a keen eye for detail, effective communication skills, and a commitment to providing high-quality customer service. Adept at working both independently and collaboratively in fast-paced environments.

EMPLOYMENT HISTORY

- **Audio Visual Technician at AV Chicago, IL**
May 2023 - Present
 - Successfully managed the audio-visual setup for over 100 events in a year, ensuring seamless execution and positive client feedback.
 - Increased overall efficiency of the AV team by 25% through the implementation of new equipment training programs and streamlining processes.
 - Reduced equipment downtime by 15% by implementing a proactive maintenance schedule and inventory management system, leading to increased customer satisfaction and repeat business.
- **Audio Visual Technician Assistant at PSAV, IL**
Sep 2022 - Apr 2023
 - Successfully set up and operated audio-visual equipment for over 150 events at the largest convention center in Illinois, ensuring a seamless experience for clients and attendees.
 - Significantly improved client satisfaction by conducting thorough pre-event testing and troubleshooting, resulting in a 20% decrease in technical issues during live events.
 - Collaborated with a team of technicians to manage and execute complex events with multiple simultaneous presentations, including a high-profile conference with over 10,000 attendees and 50+ breakout sessions.

CERTIFICATES

InfoComm Certified Technology Specialist (CTS)
Jul 2021

AVIXA Audiovisual Systems Designer (AVSD)
Jul 2020

MEMBERSHIPS

Audiovisual and Integrated Experience Association (AVIXA)

Society of Broadcast Engineers (SBE)