

Tinia Aytch

Auto Damage Appraiser

Profile

Dedicated Auto Damage Appraiser with 2 years of experience in accurately assessing vehicle damage, providing cost-effective repair estimates, and working effectively with insurance companies. Proficient in industry-standard appraisal software and knowledgeable in repair processes, resulting in efficient claim resolutions and high customer satisfaction. Adept at building strong relationships with clients and colleagues, ensuring seamless communication and collaboration.

Employment History

Auto Damage Appraiser at Oregon Auto Appraisers, OR

Feb 2023 - Present

- Successfully appraised and processed over 1,000 auto damage claims within a year, ensuring accurate and timely settlements for clients and maintaining a 95% customer satisfaction rate.
- Streamlined the appraisal process by implementing a new software system, resulting in a 20% reduction in time spent on each claim and a 15% increase in overall productivity.
- Conducted thorough investigations on potential fraudulent claims, leading to the identification and denial of 30 fraudulent cases, saving the company over \$200,000 in potential losses.
- Consistently exceeded monthly performance targets by an average of 10%, earning recognition as a top performer within the Oregon Auto Appraisers team.

Associate Auto Damage Appraiser at Cascade Auto Appraisal Services, OR

Sep 2021 - Dec 2022

- Successfully appraised over 500 vehicles within the first year of employment, resulting in an average of 42 appraisals per month and contributing to a 15% increase in overall company revenue.
- Streamlined the appraisal process by implementing a digital documentation system, reducing paperwork by 40% and increasing overall efficiency by 20%.
- Consistently maintained a customer satisfaction rating of 95% or higher, securing long-term relationships with key clients and contributing to a 10% growth in repeat business.

Education

Associate of Applied Science in Auto Body Repair Technology at Clackamas Community College, Oregon City, OR

Aug 2016 - May 2021

Relevant Coursework: Auto Body Repair Techniques, Welding, Automotive Refinishing, Collision Estimating, Vehicle Mechanical Systems, Structural Analysis and Repair, and Automotive Electrical Systems.

Certificates

Details

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Links

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Skills

Estimating

Negotiation

Inspection

Documentation

Communication

Analytical thinking

Time management

Languages

English

Dutch

Hobbies

Restoring classic cars

Photography

Model building