# **Georgian Dovenbarger**

Auto Technician

#### georgian.dovenbarger@gmail.com

**(**822) 795-5483

 1234 Maple Street, Richmond, VA 23220

# Education

Associate of Applied Science in Automotive Technology at Tidewater Community College, Norfolk, VA

Aug 2017 - May 2022 Relevant Coursework: Automotive Systems, Engine Performance, Brakes and Suspension, Electrical and Electronic Systems, Heating and Air Conditioning, Automatic and Manual Transmissions, Engine Repair, and Automotive Service Management.

## Links

linkedin.com/in/georgiandovenbarger

## Skills

Diagnostics

Troubleshooting

**Engine Repair** 

Brake Systems

Suspension

**Electrical Systems** 

**HVAC Servicing** 

## Languages

English

Hindi

## Profile

Dedicated Auto Technician with 1 year of experience in providing efficient and skillful maintenance and repair services for various vehicle makes and models. Proficient in using advanced diagnostic tools and adhering to industry safety standards. Committed to continuous professional development and delivering exceptional customer service.

# **Employment History**

#### Auto Technician at Precision Tune Auto Care, VA

May 2023 - Present

- Successfully diagnosed and repaired over 500 vehicles with complex electrical and mechanical issues, contributing to a 95% customer satisfaction rating at Precision Tune Auto Care, VA.
- Streamlined the diagnostic process by implementing a new troubleshooting checklist, resulting in a 20% reduction in time spent on each vehicle and a 15% increase in overall productivity.
- Mentored and trained 10 junior technicians, helping them to develop their skills and improve their efficiency, which contributed to a 25% increase in team performance.
- Implemented a new preventive maintenance program for customers, increasing repeat business by 30% and contributing to a 10% growth in overall revenue for Precision Tune Auto Care, VA.

#### Entry-Level Auto Technician at Virginia Tire & Auto, VA

Aug 2022 - Mar 2023

- Successfully diagnosed and repaired over 250 vehicles within the first six months, resulting in a 95% customer satisfaction rating and contributing to a 20% increase in repeat customers for Virginia Tire & Auto, VA.
- Streamlined the inventory management process by implementing a more efficient tracking system, leading to a 30% reduction in misplaced or lost parts and a 15% improvement in overall productivity for the team.
- Collaborated with senior technicians to complete a major engine overhaul on a high-end vehicle within a tight deadline, resulting in a \$10,000 revenue boost for the company and a highly satisfied customer who later referred multiple new clients.

## Certificates

Automotive Service Excellence (ASE) Certification Feb 2022

**Electric Vehicle Technician Training & Certification** Jul 2020

# Memberships