Natividad Recendiz

Automotive Technician



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(147) 955-3782



• 123 Desert Breeze Rd, Albuquerque, NM 87123

EDUCATION

Associate of Applied Science in **Automotive Technology at Central** New Mexico Community College, Albuquerque, NM

Sep 2017 - May 2022

Relevant Coursework: Automotive Systems, Engine Performance and Diagnosis, Electrical and Electronic Systems, Suspension and Steering, Brake Systems, Heating and Air Conditioning, Manual and Automatic Transmissions, and Preventive Maintenance.

LINKS

linkedin.com/in/natividadrecendiz

SKILLS

Diagnostics

Troubleshooting

Engine Repair

Brake Systems

Suspension

Electrical Systems

HVAC Servicing

LANGUAGES

English

Japanese

PROFILE

Dedicated Automotive Technician with 1 year of experience in diagnosing, repairing, and maintaining various automotive systems. Proficient in utilizing diagnostic tools and equipment, with a strong commitment to delivering exceptional customer service. Adept at quickly identifying issues and implementing effective solutions, while consistently adhering to industry safety standards. Eager to contribute technical expertise and foster continued professional growth in a dynamic automotive repair environment.

EMPLOYMENT HISTORY

Automotive Technician at NM Automotive Repair, NM

May 2023 - Present

- Successfully diagnosed and repaired over 350 complex vehicle issues within a year, resulting in a 95% customer satisfaction rate and contributing to a 10% increase in annual revenue for NM Automotive Repair.
- Streamlined the inventory management process by implementing a new tracking system, reducing parts procurement time by 25% and increasing workshop efficiency.
- Led a team of 5 junior technicians in a major fleet maintenance project, servicing and repairing over 100 vehicles within a 3-month period, completing the project ahead of schedule and under budget.

Entry-Level Automotive Technician at Southwest Auto Tech, NM

Aug 2022 - Mar 2023

- Successfully diagnosed and repaired over 150 vehicles within the first six months, ensuring customer satisfaction and timely service at Southwest Auto Tech, NM.
- Streamlined inventory management by implementing a new organization system for tools and parts, resulting in a 20% reduction in time spent locating necessary items and a 10% increase in overall shop efficiency.
- Assisted in training two new Entry-Level Automotive Technicians, contributing to their rapid integration into the team and a 15% increase in overall shop productivity.

CERTIFICATES

Automotive Service Excellence (ASE) Certification

Sep 2021

Electric Vehicle Technician Training and Certification

Aug 2020

MEMBERSHIPS

National Institute for Automotive Service Excellence (ASE)

Automotive Service Association (ASA)