

Ronald Camron

Banquet Server

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☎ (906) 336-9304

📍 1234 Maple Street, Milwaukee, WI 53202

EDUCATION

Certificate in Hospitality and Food Service Management at University of Wisconsin-Stout, Menomonie, WI

Aug 2017 - May 2022

Relevant Coursework: Hospitality Management, Food and Beverage Operations, Marketing and Sales, Cost Control, Event Planning, Customer Service, Human Resources, and Food Safety Compliance.

LINKS

[linkedin.com/in/ronaldcamron](https://www.linkedin.com/in/ronaldcamron)

SKILLS

Tableside Etiquette

Menu Knowledge

Beverage Pairing

Allergen Awareness

Time Management

Conflict Resolution

Multitasking

LANGUAGES

English

Hindi

HOBBIES

Collecting vintage dinnerware

PROFILE

Dedicated Banquet Server with 1 year of experience providing exceptional service for various events and occasions. Skilled in setting up and breaking down event spaces, efficiently catering to guests' needs, and maintaining a clean, organized environment. Demonstrates strong communication and teamwork abilities to ensure seamless event execution and memorable experiences for clients.

EMPLOYMENT HISTORY

● Banquet Server at Kohler Co., WI

May 2023 - Present

- Successfully served over 300 high-profile events at Kohler Co., including corporate meetings, weddings, and charity galas, maintaining a 98% satisfaction rate from clients and guests.
- Streamlined the banquet setup process by implementing a new organizational system, reducing setup time by 25% and increasing overall efficiency for the team.
- Assisted in training and mentoring 15 new banquet servers, resulting in a stronger team dynamic and improved performance during events.
- Received the "Employee of the Year" award in 2019 for consistently going above and beyond in providing exceptional service and contributing to the success of the banquet department.

● Banquet Server Assistant at Zilli Hospitality Group, WI

Aug 2022 - Mar 2023

- Successfully served over 300 guests at a high-profile corporate event, ensuring timely and accurate delivery of meal courses and maintaining exceptional service standards throughout the evening.
- Efficiently set up and broke down 50+ banquet events in collaboration with the event team, consistently meeting tight deadlines and contributing to a 20% increase in overall customer satisfaction ratings.
- Proactively identified and resolved potential service issues during a busy wedding season, resulting in a 15% decrease in guest complaints and a subsequent improvement in the company's online reviews and reputation.

CERTIFICATES

Certified Banquet Server (CBS)

Oct 2021

Food Handler Certification

Aug 2020

MEMBERSHIPS

National Restaurant Association (NRA)