

HARPER RAPERT

Beverage Cart Attendant

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(834) 034-1710

123 Maple Street, Cherry Hill, NJ 08002



PROFILE

Enthusiastic Beverage Cart Attendant with 1 year of experience providing exceptional customer service in fast-paced environments. Proficient in handling various transactions, maintaining inventory, and promoting beverage selections. Demonstrates strong communication skills and ability to adapt to diverse clientele. Dedicated to maximizing customer satisfaction and sales while adhering to safety and sanitation guidelines.

LINKS

[linkedin.com/in/harperrapert](https://www.linkedin.com/in/harperrapert)

SKILLS

Cash Handling

Customer Service

Inventory Management

Beverage Knowledge

POS Operation

Time Management

Upselling Techniques

LANGUAGES

English

Urdu

HOBBIES

Golfing

EMPLOYMENT HISTORY

● Beverage Cart Attendant at Coca-Cola Beverages Northeast, NJ

Feb 2023 - Present

- Successfully increased beverage cart sales by 25% over a six-month period by implementing strategic upselling techniques and providing exceptional customer service to patrons at Coca-Cola Beverages Northeast, NJ.
- Efficiently managed beverage inventory, reducing waste by 15% and improving overall stock turnover by streamlining the ordering process and accurately forecasting demand for various events and venues across the region.
- Received consistent positive feedback from customers and management, resulting in a 20% increase in repeat business and being recognized as the top-performing Beverage Cart Attendant in the New Jersey region.

● Assistant Beverage Cart Attendant at PepsiCo, NJ

Jul 2022 - Jan 2023

- Successfully increased beverage cart sales by 25% within the first three months of employment by implementing innovative marketing strategies and effectively upselling products to customers.
- Streamlined inventory management processes, reducing waste by 15% and improving overall efficiency of the beverage cart operations at PepsiCo, NJ.
- Consistently maintained a 98% customer satisfaction rating throughout the tenure of employment by providing exceptional service, promptly addressing concerns, and establishing positive relationships with clients.

EDUCATION

Certificate in Customer Service and Hospitality Management at Ocean County College, Toms River, NJ

Sep 2017 - May 2022

Relevant Coursework: Customer Service Principles, Hospitality Operations Management, Food and Beverage Management, Event Planning, Front Office Management, Marketing for Hospitality, and Conflict Resolution.

CERTIFICATES

TIPS (Training for Intervention Procedures) Certification

Nov 2021

ServSafe Alcohol Certification

Sep 2020