

Cedric
Gottschlich
Boat Captain

Profile

Employment History

Education

Links

Details

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A seasoned Boat Captain with 5 years of experience, demonstrating strong navigational expertise, exceptional leadership, and proficient vessel management. Skilled in overseeing crew, maintaining safety protocols, and ensuring optimal guest experience. Proven ability to manage various types of vessels, including charters and private yachts, while adhering to maritime regulations. Committed to providing high-quality service and fostering a welcoming onboard environment for guests and crew alike.

Boat Captain at West Virginia Adventures, WV

Apr 2023 - Present

- Successfully led a team of 10 crew members on over 200 river expeditions, maintaining a 100% safety record and consistently receiving positive feedback from clients.
- Increased overall customer satisfaction by 25% in the first year by implementing new customer service initiatives, including pre-trip briefings, personalized service, and post-trip follow-ups.
- Reduced operating costs by 15% through strategic route planning, efficient fuel consumption, and preventative maintenance programs, resulting in increased profitability for West Virginia Adventures.
- Trained and mentored 5 new boat captains, fostering a culture of teamwork, professionalism, and excellence within the company.

First Mate at New River Gorge Boat Tours, WV

Jul 2018 - Feb 2023

- Successfully streamlined boat maintenance procedures, reducing downtime by 20% and increasing the number of daily tours by 15%.
- Implemented a new safety training program for the crew, resulting in a 30% reduction in on-board incidents and a 25% improvement in customer satisfaction ratings.
- Spearheaded a marketing campaign in collaboration with local businesses, driving a 40% increase in bookings and generating \$50,000 in additional revenue for the season.

Maritime Studies Diploma at West Virginia Maritime Academy

Aug 2014 - May 2018

Relevant Coursework: Maritime Law, Marine Navigation, Ship Operations, Marine Engineering, Maritime Safety and Security, Oceanography, Environmental Science, and Maritime Economics.

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