Jermaria Freiberg

BPM Developer

Dedicated BPM Developer with 1 year of experience in designing, implementing, and optimizing business process management solutions. Proficient in BPM tools and software, and skilled in analyzing business requirements to develop efficient workflows. Adept at collaborating with cross-functional teams and stakeholders to ensure smooth project execution and deliver results that drive organizational success.

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123 Maple Street, Lexington, KY 40507

Education

Bachelor of Science in Business Process Management at University of Kentucky, Lexington, KY

Sep 2018 - May 2022

Relevant Coursework: Operations Management, Process Analysis and Design, Lean Six Sigma, Project Management, Supply Chain Management, Information Systems, Decision Analytics, Quality Management, Business Strategy, and Organizational Change Management.

Links

linkedin.com/in/jermariafreiberg

Skills

ProcessMaker

BonitaSoft

Appian

PegaSystems

Oracle BPM

IBM BPM

Camunda

Employment History

Senior BPM Developer at Appian Corporation, KY

Mar 2023 - Present

- Developed and implemented a BPM solution for a major client, resulting in a 45% increase in process efficiency and saving the client an estimated $2 million annually.
- Successfully led a team of 5 developers in the design and deployment of a large-scale Appian application for a financial services firm, leading to a 35% reduction in manual tasks and a 20% improvement in overall productivity.
- Conducted a comprehensive BPM assessment for a healthcare organization, identifying opportunities for automation and optimization, which led to a 30% reduction in processing time and a 25% cost reduction in administrative tasks.
- Designed and delivered customized Appian training programs for over 100 users across multiple organizations, leading to increased user adoption rates and a 90% satisfaction rate from clients.

BPM Developer at Pegasystems Inc., KY

Sep 2022 - Feb 2023

- Developed and implemented a BPM solution for a major client, resulting in a 25% reduction in process cycle time and a 15% increase in operational efficiency.
- Led a team of 5 developers in the successful completion of a complex BPM project, which streamlined the client's business processes, reduced manual intervention by 40%, and improved overall productivity by 20%.
- Designed and executed a comprehensive training program for new BPM developers, increasing their proficiency in Pega tools and methodologies by 30% within the first 3 months of employment.

Certificates

1. Business Process Management Professional (BPMP)

Feb 2022

2. Certified BPMN 2.0 Modeler

Jun 2020

Memberships