


Tove Mapps

Bus Driver

Dedicated Bus Driver with 1 year of experience providing safe and efficient transportation to passengers. Skilled in route planning, adhering to traffic regulations, and maintaining a clean and well-functioning vehicle. Committed to ensuring a pleasant and comfortable journey for all passengers while prioritizing punctuality and safety. Excellent communication skills with a strong focus on customer satisfaction.

tove.mapps@gmail.com 

(785) 367-0103 

123 Maple Street, Detroit, MI 
48226

Education

**Commercial Driver's License
(CDL) with Passenger
Endorsement at Michigan
Truck Driving School, MI**

Aug 2018 - May 2022

Relevant Coursework:

Commercial Vehicle
Operations, Defensive Driving,
Passenger Safety and
Assistance, Air Brake Systems,
Pre-Trip Inspection, Hazardous
Materials, and State/Federal
CDL Regulations.

Links

[linkedin.com/in/tovemapps](https://www.linkedin.com/in/tovemapps)

Skills

Route Navigation



Time Management



Passenger Assistance



Vehicle Maintenance



Conflict Resolution



Defensive Driving



Emergency Procedures



Employment History

Bus Driver at Indian Trails, MI

May 2023 - Present

- Successfully maintained a 99% on-time arrival rate for scheduled bus routes, ensuring passengers reached their destinations promptly and with minimal delays.
- Safely transported over 1,500 passengers daily across various routes in and around Indian Trails, MI, contributing to the company's strong reputation for reliable and efficient service.
- Received multiple commendations from passengers and management for exceptional customer service, including assistance with boarding, luggage handling, and providing accurate route information.
- Completed a rigorous training program on defensive driving techniques, resulting in a 100% accident-free driving record during the tenure at Indian Trails, MI.

Assistant Bus Driver at Greyhound, MI

Sep 2022 - Apr 2023

- Successfully transported over 5000 passengers across various routes in Michigan with a 98% on-time arrival rate, ensuring customer satisfaction and maintaining Greyhound's reputation for punctuality.
- Implemented a new safety protocol that reduced the number of minor accidents by 30%, resulting in increased passenger safety and a reduction in company liability.
- Assisted in training five new bus drivers, contributing to a 20% increase in overall driver efficiency and reducing employee turnover by 15%.

Certificates

Commercial Driver's License (CDL) with Passenger Endorsement

Oct 2021

Certified School Bus Driver Training Certificate

Apr 2020

Memberships

American Bus Association (ABA)