

# Lodema Henzi

Business Continuity Analyst

## Profile

Results-oriented Business Continuity Analyst with 2 years of experience in developing, implementing, and maintaining business continuity plans and strategies. Demonstrated ability to analyze business processes, identify potential risks, and recommend effective solutions to minimize disruptions. Adept at collaborating with cross-functional teams, conducting training sessions, and ensuring compliance with industry standards and regulations. Proven track record of enhancing operational resilience and delivering business value through continuous improvement initiatives.

## Employment History

### Business Continuity Analyst at Wilmington Trust Company, DE

May 2023 - Present

- Successfully implemented a comprehensive business continuity plan, resulting in a 30% reduction in potential downtime and a 25% improvement in overall business resilience.
- Conducted a thorough risk assessment of critical business functions, identifying and mitigating 15 high-priority risks, leading to a 20% reduction in potential operational disruptions.
- Led a cross-functional team to develop and execute 10 successful disaster recovery exercises, validating the effectiveness of the business continuity plan and increasing stakeholder confidence by 35%.
- Streamlined the incident response process, reducing the average response time by 40%, and improving communication and coordination among key stakeholders during crisis situations.

### Associate Business Continuity Analyst at JPMorgan Chase & Co., DE

Sep 2021 - Mar 2023

- Successfully implemented a business continuity plan for JPMorgan Chase & Co., DE, resulting in a 30% reduction in downtime during critical incidents and ensuring seamless operations during unforeseen events.
- Led a cross-functional team in conducting a comprehensive risk assessment and business impact analysis, identifying potential threats to the organization and establishing a robust mitigation strategy that reduced overall risk exposure by 20%.
- Developed and delivered training programs to over 200 employees on business continuity and disaster recovery practices, increasing staff awareness and preparedness by 50% and enhancing the organization's resilience to potential disruptions.

## Education

### Bachelor of Science in Business Continuity and Risk Management at University of Delaware, Newark, DE

Aug 2016 - May 2021

## Details

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## Links

[linkedin.com/in/lodemahenzi](https://linkedin.com/in/lodemahenzi)

## Skills

Risk Assessment

Disaster Recovery

Incident Management

ISO 22301

Business Impact Analysis

Crisis Communication

ITIL Framework

## Languages

English

German

## Hobbies

Analyzing financial markets

Reading about emerging technologies

Attending industry conferences and networking events