

Daise Sawn

Business Objects Administrator

Profile

Employment History

Education

Details

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123 Oak Street, Charleston, SC 29401

Business Objects Administrator with 2 years of experience in managing and maintaining SAP Business Objects environments. Proficient in report creation, data analysis, and system optimization. Demonstrated success in ensuring data accuracy, implementing security measures, and providing user support. Adept at collaborating with cross-functional teams to enhance overall system performance and user satisfaction.

Business Objects Administrator at Palmetto Health, SC

Apr 2023 - Present

- Successfully streamlined the Business Objects reporting process, resulting in a 25% reduction in report generation time and improving overall efficiency for Palmetto Health.
- Implemented a robust security model within the Business Objects environment, leading to a 50% decrease in unauthorized access incidents and ensuring data integrity and confidentiality for the organization.
- Optimized and automated the report scheduling process, reducing manual intervention by 60% and enabling the timely delivery of critical reports to stakeholders at Palmetto Health.

Junior Business Objects Administrator at BlueCross BlueShield of South Carolina, SC

Aug 2021 - Feb 2023

- Successfully managed and optimized over 100 Business Objects reports, leading to a 20% reduction in report run times and a 15% increase in end-user satisfaction.
- Developed and implemented a comprehensive training program for new Business Objects users, resulting in a 30% increase in user proficiency and a 10% decrease in support tickets.
- Collaborated with cross-functional teams to identify and resolve data discrepancies, improving data accuracy by 25% and ensuring more reliable reporting and analysis.
- Streamlined the Business Objects environment by consolidating and archiving unused reports, reducing system clutter by 40% and improving overall system performance.

Bachelor of Science in Information Technology with a focus on Business Objects Administration at Clemson University, SC

Sep 2016 - May 2021

Relevant Coursework: Database Management, Network Administration, Systems Analysis, IT Project Management, Business Intelligence,