

Viridiana Mckeeby

Business Process
Consultant

Profile

Details

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123 Maple Street, Columbus, OH 43215

Results-driven Business Process Consultant with 5 years of experience in optimizing organizational efficiency and driving sustainable growth. Proven track record in implementing innovative solutions, streamlining workflows, and improving operational performance. Strong expertise in data analysis, change management, and project management. Adept at collaborating with cross-functional teams and stakeholders to achieve strategic objectives and drive business success.

Employment History

Senior Business Process Consultant at Accenture, OH

Mar 2023 - Present

- Successfully implemented a business process re-engineering project for a major client, resulting in a 25% reduction in operational costs and a 15% increase in overall efficiency.
- Developed and executed a comprehensive change management strategy for a large-scale digital transformation initiative, leading to a 35% increase in user adoption rates and a 20% improvement in customer satisfaction scores.
- Led a cross-functional team of 10 consultants in the design and implementation of a new enterprise resource planning (ERP) system, streamlining processes and reducing manual efforts by 30%.
- Conducted a thorough analysis of a client's supply chain operations, identifying opportunities for optimization and cost savings, ultimately achieving a 10% reduction in logistics expenses and a 5% increase in on-time delivery performance.

Business Process Consultant at Deloitte, OH

Sep 2018 - Feb 2023

- Led a cross-functional team in streamlining the procurement process for a Fortune 500 client, resulting in a 30% reduction in processing time and saving the client over \$2 million annually.
 - Successfully implemented a new inventory management system for a major retail client, leading to a 20% decrease in excess stock and a 15% reduction in stockouts, increasing annual revenue by \$3 million.
 - Conducted a comprehensive analysis of a healthcare client's billing processes, identifying inefficiencies and recommending improvements that led to a 25% reduction in billing errors and a 10% increase in cash flow within the first year.
 - Developed and executed a change management strategy for a financial services client undergoing a large-scale digital transformation, resulting in a 35% increase in user adoption rates and a 50% reduction in training costs.
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