

Delta Seguin

Cab Driver

Profile

Dedicated Cab Driver with a 1-year track record of providing exceptional customer service and maintaining an excellent on-time driving record. Proficient in route planning and GPS navigation, ensuring timely and safe transportation for passengers. Demonstrates strong communication skills and adaptability, catering to passengers' needs and preferences. Committed to maintaining a clean and comfortable vehicle environment for the utmost customer satisfaction.

Employment History

Cab Driver at Yellow Cab New Orleans, LA

Feb 2023 - Present

- Successfully transported an average of 50 passengers daily, resulting in a 20% increase in overall ridership for Yellow Cab New Orleans within a year.
- Maintained a 95% on-time pick-up rate, ensuring customer satisfaction and repeat business, contributing to a 15% growth in monthly revenue for the company.
- Received consistent customer feedback scores of 4.5/5 or higher, leading to recognition as one of the top 3 drivers at Yellow Cab New Orleans, LA.

Taxi Driver Apprentice at Baton Rouge City Cab, LA

Aug 2022 - Dec 2022

- Successfully completed 200+ hours of on-the-job training, gaining hands-on experience and deep understanding of the Baton Rouge City Cab operations, safety regulations, and customer service best practices.
- Achieved a 98% customer satisfaction rating after handling over 1,000 rides, consistently providing excellent service and ensuring passengers reached their destinations safely and efficiently.
- Improved overall fuel efficiency by 10% through the implementation of eco-friendly driving techniques, contributing to cost savings and reduced environmental impact for Baton Rouge City Cab.
- Assisted in increasing company revenue by 15% within the first six months by effectively upselling premium services and establishing strong professional relationships with repeat customers, leading to increased referrals and positive reviews.

Education

Commercial Driver's License (CDL) with Passenger Endorsement at Louisiana CDL Training Academy, Baton Rouge, LA

Aug 2018 - May 2022

Relevant Coursework: CDL training with a focus on passenger transportation, including defensive driving, vehicle inspection, air brakes, hazardous materials, passenger safety, emergency procedures, and state/federal regulations.

Details

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Links

[linkedin.com/in/deltaseguin](https://www.linkedin.com/in/deltaseguin)

Skills

Navigation

Time management

Customer service

Vehicle maintenance

GPS proficiency

Defensive driving

Route optimization

Languages

English

Mandarin

Hobbies

Collecting model cars

Listening to podcasts or audiobooks

Photography