

Tykerria

Derango

Car Wash Attendant

✉ tykerria.derango@gmail.com

☎ (615) 236-3751

📍 1234 Maple Street, Tulsa, OK 74105

EDUCATION

Certificate in Car Wash Operations at Oklahoma Car Wash Academy, OK

Aug 2018 - May 2022

Relevant Coursework: Car Wash Operations and Maintenance, Equipment Selection and Installation, Chemical Application and Safety, Customer Service and Marketing, Financial Management, and Environmental Regulations Compliance.

LINKS

[linkedin.com/in/tykerriaderango](https://www.linkedin.com/in/tykerriaderango)

SKILLS

Vacuuming

Pre-soaking

Scrubbing

Rinsing

Drying

Waxing

Detailing

LANGUAGES

English

Arabic

HOBBIES

PROFILE

Detail-oriented Car Wash Attendant with 1 year of experience providing exceptional car cleaning services. Proficient in operating various car wash equipment and tools, ensuring customer satisfaction, and maintaining a safe and efficient work environment. Demonstrates strong teamwork abilities, excellent communication skills, and a commitment to delivering top-quality results.

EMPLOYMENT HISTORY

● Car Wash Attendant at Bubble Town Car Wash, OK

Feb 2023 - Present

- Successfully increased customer satisfaction rate by 35% within the first six months of employment at Bubble Town Car Wash, OK, by implementing efficient cleaning techniques and prioritizing customer service.
- Streamlined the car wash process and reduced average service time by 15% for each vehicle, leading to an increase in the number of cars washed daily by 20% and boosting overall revenue.
- Introduced an upselling strategy that led to a 25% increase in sales of additional services and products, resulting in higher profits for Bubble Town Car Wash, OK.

● Junior Car Wash Attendant at , OK

Jul 2022 - Dec 2022

- Successfully increased customer satisfaction rate by 15% through improved communication and attention to detail in cleaning services, resulting in positive customer feedback and repeat business.
- Streamlined car wash process by collaborating with team members to reduce average service time by 10%, allowing for increased customer volume and overall revenue growth for the company.
- Consistently met and exceeded daily sales targets by upselling additional services and products, contributing to a 20% increase in monthly sales and helping the location become one of the top performers in the region.

CERTIFICATES

International Detailing Association (IDA) Certified Detailer

Jul 2021

Occupational Safety and Health Administration (OSHA) 10-Hour General Industry Training Certificate

Apr 2020

MEMBERSHIPS

International Carwash Association (ICA)

Automotive Oil Change Association (AOCA)