

# Tykira Cerni

Car Washer

## Profile

Dedicated Car Washer with a year of experience in providing efficient and high-quality vehicle cleaning services. Proficient in utilizing appropriate equipment and techniques to ensure customer satisfaction and maintain a clean and safe work environment. Demonstrates strong attention to detail, time management skills, and a commitment to delivering exceptional service.

## Employment History

### Car Wash Attendant at Moses AutoMall Car Wash, WV

May 2023 - Present

- Successfully increased the number of daily car washes by 20% within a 6-month period, resulting in a significant boost in revenue for Moses AutoMall Car Wash.
- Streamlined the car wash process by implementing efficient scheduling and resource allocation, reducing average customer wait time by 15% and enhancing overall customer satisfaction.
- Assisted in the development and execution of a successful marketing campaign that increased monthly membership subscriptions by 30%, leading to a substantial growth in the company's recurring revenue.

### Car Wash Assistant at Touch of Class Auto Detailing, WV

Sep 2022 - Mar 2023

- Successfully increased customer satisfaction by 25% within the first year of employment by implementing efficient car wash techniques and providing exceptional customer service at Touch of Class Auto Detailing, WV.
- Streamlined the car wash process and reduced average service time by 15% through effective team coordination and optimizing the use of equipment and resources.
- Contributed to a 10% increase in monthly revenue by upselling additional detailing services and promoting special offers to customers, resulting in more repeat business and positive word-of-mouth referrals.

## Education

### Certificate in Automotive Detailing at West Virginia Automotive Detailing Academy

Sep 2018 - May 2022

Relevant Coursework: Vehicle Cleaning Techniques, Surface Preparation, Paint Correction, Interior Detailing, Exterior Protection, Detailing Tools and Equipment, and Automotive Detailing Safety Procedures.

## Certificates

### International Detailing Association (IDA) Certified Detailer

Aug 2021

## Details

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(927) 414-3394

123 Maple Street, Charleston, WV 25301

## Links

[linkedin.com/in/tykiracerni](https://www.linkedin.com/in/tykiracerni)

## Skills

Pressure Washing

Steam Cleaning

Wax Application

Upholstery Vacuuming

Window Polishing

Tire Dressing

Headlight Restoration

## Languages

English

Indonesian

## Hobbies

Car detailing

Remote control car racing

Automotive photography