


# Scot Doddy

## Cart Attendant

Dedicated Cart Attendant with 1 year of experience ensuring a seamless shopping experience for customers by efficiently managing and maintaining shopping carts and store cleanliness. Demonstrates strong work ethic, excellent customer service skills, and the ability to work independently or as part of a team. Adept at multitasking in a fast-paced retail environment and committed to maintaining a safe and organized store for both customers and staff.

[scot.doddy@gmail.com](mailto:scot.doddy@gmail.com) 

(824) 344-9804 

123 Main St, Oklahoma City, OK   
73102

### Education

**High School Diploma  
or General Education  
Development (GED)  
Certificate at Broken Arrow  
High School, Broken Arrow,  
OK**

Sep 2018 - May 2022

Relevant Coursework: English,  
Mathematics, Science, Social  
Studies, Physical Education,  
Health, Arts, and Foreign  
Language.

### Links

[linkedin.com/in/scotdoddy](https://www.linkedin.com/in/scotdoddy)

### Skills

Time management



Spatial awareness



Customer service



Physical stamina



Safety protocols



Equipment maintenance



Inventory tracking



### Languages

## Employment History

### Cart Attendant at Walmart, OK

Feb 2023 - Present

- Successfully managed the collection and organization of over 200 carts per shift, ensuring efficient and timely availability for customers and contributing to a 10% increase in customer satisfaction ratings.
- Streamlined cart retrieval process by implementing a new cart distribution system, reducing the average time spent on cart gathering by 15% and increasing overall productivity.
- Received recognition as "Employee of the Month" twice within a six-month period for consistently maintaining a clean and safe parking lot environment, resulting in a 20% reduction in customer complaints related to cart-related issues.

### Cart Attendant Associate at Target, OK

Aug 2022 - Jan 2023

- Successfully managed the collection and organization of over 200 carts per shift, ensuring a smooth customer experience and maintaining a clean store environment.
- Efficiently assisted in unloading and organizing merchandise from 50+ trucks per month, contributing to the timely stocking of store shelves and meeting inventory replenishment goals.
- Consistently provided excellent customer service by helping over 100 customers per week with cart assistance, locating items, and answering inquiries, resulting in positive feedback and an enhanced shopping experience.

## Certificates

### Certified Shopping Cart Attendant (CSCA)

Feb 2022

### Certified Customer Service Professional (CCSP)

Jun 2020

## Memberships

**International Association of Amusement Parks and Attractions  
(IAAPA)**