

# Arissa Benzel

Cashier Clerk

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📍 123 Magnolia St, Jackson, MS 39201

## EDUCATION

High School Diploma in General Education at Ocean Springs High School, Ocean Springs, MS

Sep 2018 - May 2022  
Relevant Coursework: English, Mathematics, Science, Social Studies, Physical Education, Health, World Languages, and Fine Arts.

## LINKS

[linkedin.com/in/arissabenzel](https://www.linkedin.com/in/arissabenzel)

## SKILLS

- POS proficiency
- Barcode scanning
- Cash handling
- Customer service
- Inventory management
- Time management
- Basic math

## LANGUAGES

- English
- Russian

## HOBBIES

- Collecting vintage coins
- Scrapbooking and crafting
- Gardening and growing succulents

## PROFILE

Dedicated Cashier Clerk with a year of experience in providing efficient and accurate customer transactions. Proficient in handling cash, processing payments, and maintaining a clean and organized workspace. Demonstrates excellent customer service, communication skills, and adaptability to a fast-paced retail environment. Seeking opportunities to further develop skills and contribute to a dynamic team.

## EMPLOYMENT HISTORY

### Cashier Clerk at Walmart, MS

Feb 2023 - Present

- Successfully processed over 150 transactions per day, maintaining a high level of accuracy and ensuring customer satisfaction.
- Efficiently handled cash, credit, and debit transactions totaling over \$10,000 daily, resulting in balanced registers and accurate cash management.
- Assisted in training and mentoring 5 new cashiers, leading to a 20% reduction in wait times at the checkout counters and higher overall customer satisfaction ratings.

### Cashier Clerk Assistant at Kroger, MS

Sep 2022 - Jan 2023

- Successfully maintained an average transaction speed of 95 items per minute, ranking in the top 5% of cashiers at the Kroger MS location.
- Streamlined the checkout process by implementing a new bagging system, reducing customer wait time by 20% and increasing overall customer satisfaction.
- Trained and mentored 10 new cashier associates, resulting in a 15% increase in their productivity and accuracy within the first month of employment.
- Identified and reported over \$2,000 in counterfeit bills during a six-month period, contributing to a 30% reduction in fraudulent transactions at the store.

## CERTIFICATES

National Retail Federation (NRF) Customer Service and Sales Certification

Oct 2021

American Hotel & Lodging Educational Institute's Guest Service Professional (GSP)

May 2020

## MEMBERSHIPS

National Retail Federation (NRF)

International Customer Service Association (ICSA)