

HAILLIE SIONG

Certified Phlebotomy Technician

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PROFILE

Dedicated and detail-oriented Certified Phlebotomy Technician with 1 year of experience providing exceptional patient care and accurate blood specimen collection. Proficient in various phlebotomy techniques, maintaining aseptic procedures, and ensuring patient comfort. Demonstrated ability to work in fast-paced environments and collaborate effectively with multidisciplinary teams. Committed to continuous professional development and staying current with industry advancements.

LINKS

[linkedin.com/in/hailliesiong](https://www.linkedin.com/in/hailliesiong)

SKILLS

Venipuncture

Capillary Puncture

Specimen Handling

Infection Control

Patient Identification

Hematoma Prevention

Tourniquet Application

LANGUAGES

English

Indonesian

HOBBIES

EMPLOYMENT HISTORY

● Certified Phlebotomy Technician at Phlebotomy Express Training Center, TX

Apr 2023 - Present

- Successfully collected over 5,000 blood samples from patients of various ages and health conditions, maintaining a 98% accuracy rate in sample labeling and documentation.
- Streamlined the patient intake process by implementing an efficient scheduling system, resulting in a 25% increase in daily appointments and improved patient satisfaction.
- Mentored and trained 15 new phlebotomy technicians on proper venipuncture techniques, safety protocols, and customer service, contributing to a 10% reduction in sample recollection and increased staff retention rates.

● Phlebotomy Technician Trainee at Texas School of Phlebotomy, TX

Sep 2022 - Mar 2023

- Successfully completed over 100 venipunctures and 50 capillary sticks during the training program, consistently receiving positive feedback from instructors and peers for accuracy, speed, and patient comfort.
- Implemented a new organization system for the storage of phlebotomy supplies, leading to a 30% reduction in time spent locating necessary items and an overall improvement in laboratory efficiency.
- Assisted in the development and presentation of a comprehensive training module on proper patient identification and labeling procedures, resulting in a 25% decrease in specimen labeling errors among trainees.

EDUCATION

Phlebotomy Technician Certification Program at Houston Community College, Houston, TX

Aug 2017 - May 2022

Relevant Coursework: Anatomy and Physiology, Medical Terminology, Phlebotomy Techniques, Safety and Infection Control, Blood Collection Procedures, Patient Care, and Clinical Externship.

CERTIFICATES

National Certified Phlebotomy Technician (NCPT)

Apr 2022