Shamara Classen

Chief Security Officer

Profile

Employment History

Details

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123 Elm Street, Hartford, CT 06103

A highly accomplished Chief Security Officer with a decade of experience in designing, implementing, and managing robust security strategies for large organizations. Proven track record of successfully mitigating risks, safeguarding sensitive information, and ensuring regulatory compliance. Adept at leading cross-functional teams and collaborating with stakeholders to enhance security posture. Demonstrates strong analytical, communication, and problem-solving skills, with a commitment to staying current on emerging trends and technologies in the security landscape.

Chief Security Officer at Gartner Inc., CT

Apr 2023 - Present

- Reduced security incidents by 45% over two years through the implementation of advanced threat detection tools and employee training programs, resulting in increased protection of Gartner's intellectual property and client data.
- Developed and executed a comprehensive cybersecurity strategy that led to a 30% decrease in successful phishing attempts and a 25% reduction in overall vulnerability exposure within the first year, minimizing potential risks to Gartner's operations and reputation.
- Oversaw the successful completion of ISO 27001 certification within 18 months, demonstrating Gartner's commitment to maintaining the highest standards of information security and data privacy for its clients and stakeholders.
- Managed a global team of 50 security professionals, and achieved a 20% increase in team productivity and a 15% reduction in operating costs through process optimization and strategic resource allocation, contributing to Gartner's overall business growth.

Senior Security Manager at Synchrony Financial, CT

Jul 2020 - Mar 2023

- Implemented a robust cybersecurity framework that reduced security incidents by 35% and improved overall system security posture in compliance with industry standards and regulations.
- Streamlined the incident response process, leading to a 50% reduction in average response time and minimizing potential damage from security breaches.
- Developed and delivered comprehensive security awareness training programs for over 2,000 employees, resulting in a 40% decrease in phishing-related incidents and increased adherence to security best practices.
- Managed a cross-functional team of 10 security professionals, achieving a 20% increase in project completion rates and a 30% improvement in overall team performance.