

Sparkle Cervenak

Citrix Engineer

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☎ (903) 093-3663

📍 1234 Mountain View Lane, Colorado Springs, CO 80903

EDUCATION

Bachelor of Science in Information Technology with a focus on Citrix Solutions at University of Colorado Boulder, CO

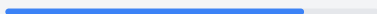
Sep 2017 - May 2021

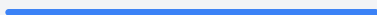
Relevant Coursework: Network Administration, Systems Analysis and Design, Cybersecurity, Cloud Computing, Virtualization Technologies, Citrix Solutions Deployment and Management, IT Infrastructure, Data and Network Security, and IT Project Management.

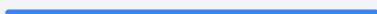
LINKS

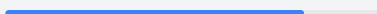
[linkedin.com/in/sparklecervenak](https://www.linkedin.com/in/sparklecervenak)

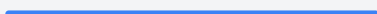
SKILLS

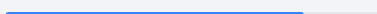
XenApp 

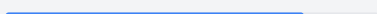
XenDesktop 

NetScaler 

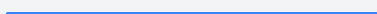
Provisioning Services 

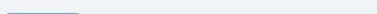
AppDNA 

Workspace Environment Management 

Citrix Virtual Apps 

LANGUAGES

English 

Russian 

PROFILE

Citrix Engineer with 2 years of experience in designing, implementing, and maintaining Citrix environments. Proficient in XenApp, XenDesktop, and NetScaler technologies, with a strong focus on optimizing user experience and system performance. Demonstrated success in troubleshooting and problem-solving, as well as collaborating with cross-functional teams to achieve project objectives. Continuously seeks opportunities to expand knowledge and skillset, ensuring the delivery of cutting-edge Citrix solutions.

EMPLOYMENT HISTORY

● Citrix Engineer at Citrix Solutions, CO

Mar 2023 - Present

- Successfully implemented a Citrix virtualization solution for a major client, resulting in a 30% reduction in IT infrastructure costs and a 25% increase in application performance.
- Led the migration of over 2,000 users to a new Citrix XenApp environment, improving system stability and reducing helpdesk calls by 40%.
- Developed and optimized Citrix monitoring and reporting tools, which increased overall system efficiency by 20% and reduced downtime by 15%.

● Associate Citrix Engineer at Xenon Solutions, CO

Sep 2021 - Jan 2023

- Successfully deployed Citrix Virtual Apps and Desktops for 50+ clients, resulting in a 30% increase in overall productivity and a 20% reduction in IT support costs.
- Optimized Citrix infrastructure for a large enterprise with 10,000+ end-users, reducing login times by 40% and increasing user satisfaction by 25%.
- Implemented Citrix NetScaler Gateway for secure remote access, enabling 1000+ remote employees to seamlessly access critical applications and reducing VPN-related issues by 60%.
- Led a team of 5 engineers in the migration of 200+ applications from legacy systems to a modern Citrix environment, resulting in improved application performance and a 15% reduction in maintenance costs.

CERTIFICATES

Citrix Certified Expert - Virtualization (CCE-V)

Feb 2022

Citrix Certified Professional - Networking (CCP-N)

Oct 2020

MEMBERSHIPS

Citrix Certified Professional (CCP)