

# KATRISA MARATHE

Cleaning Technician

[katrisa.marathe@gmail.com](mailto:katrisa.marathe@gmail.com)

(916) 789-4320

123 Maple Street, Nashville, TN 37203



## PROFILE

Diligent Cleaning Technician with 1 year of experience providing high-quality cleaning services in both residential and commercial settings. Proficient in using advanced cleaning equipment and tools, with strong knowledge of appropriate cleaning techniques and solutions. Demonstrates excellent time management, attention to detail, and commitment to maintaining a high standard of cleanliness and hygiene. Quick learner with a strong work ethic and excellent interpersonal and communication skills.

## LINKS

[linkedin.com/in/katrisamarathe](https://www.linkedin.com/in/katrisamarathe)

## SKILLS

Sanitization

Disinfection

Vacuuming

Steam-cleaning

Power-washing

Carpet-extraction

Floor-buffing

## LANGUAGES

English

Russian

## HOBBIES

## EMPLOYMENT HISTORY

### ● Cleaning Technician at Merry Maids of Tennessee, TN

Apr 2023 - Present

- Increased overall customer satisfaction by 20% in a span of 6 months by implementing new cleaning techniques and providing exceptional service to clients, resulting in increased repeat business and positive referrals for Merry Maids of Tennessee.
- Reduced cleaning time by 15% while maintaining high-quality standards, by streamlining processes and effectively utilizing advanced cleaning equipment, contributing to an increase in the number of clients served per day.
- Trained and mentored 5 new Cleaning Technicians, leading to a 10% increase in overall team efficiency and productivity, thereby boosting the performance and reputation of Merry Maids of Tennessee.

### ● Cleaning Technician Assistant at Two Maids & A Mop Nashville, TN

Aug 2022 - Feb 2023

- Successfully completed over 500 cleaning jobs within the first year, consistently receiving positive feedback from clients and maintaining a 95% satisfaction rate.
- Improved efficiency by implementing new cleaning techniques and strategies, which reduced the average time spent on each job by 20%.
- Assisted in training and onboarding of 10 new Cleaning Technicians, resulting in increased team productivity and a 15% reduction in employee turnover.

## EDUCATION

### Certificate in Professional Cleaning Technology at Tennessee Cleaning Technology Institute, TN

Aug 2018 - May 2022

Relevant Coursework: Advanced Cleaning Techniques, Chemical Safety and Handling, Green Cleaning Practices, Carpet and Upholstery Care, Floor Maintenance, Restroom Sanitation, and Customer Service Skills.

## CERTIFICATES

### Institute of Inspection, Cleaning and Restoration Certification (IICRC)

Jun 2021

### Building Service Contractors Association International (BSCAI) Certified Site Supervisor