

# Joeann Kopis

Clinical Analyst

## Profile

Results-driven Clinical Analyst with 2 years of experience in leveraging clinical expertise and technical skills to optimize patient care and streamline processes. Adept at analyzing clinical data, implementing Electronic Health Record (EHR) systems, and developing quality improvement strategies. Excellent communicator with a proven ability to collaborate with multidisciplinary teams and enhance clinical decision-making. Committed to continuous learning and staying current with industry trends and advancements.

## Employment History

### Clinical Analyst at Cerner Corporation, PA

Feb 2023 - Present

- Implemented a streamlined data management system, resulting in a 35% reduction in data entry errors and improving overall clinical data quality.
- Developed and executed a comprehensive training program for over 200 clinical staff members, leading to a 50% increase in software proficiency and a 25% decrease in support tickets.
- Collaborated with cross-functional teams to identify and implement process improvements, reducing average patient wait times by 20% and increasing overall patient satisfaction scores by 15%.
- Successfully managed the transition of 50+ clients to a new electronic health record (EHR) system within a six-month period, ensuring timely and accurate data migration while maintaining 99% client satisfaction.

### Associate Clinical Analyst at UnitedHealth Group, PA

Sep 2021 - Jan 2023

- Successfully improved patient data accuracy by 30% through implementing a comprehensive data validation process, resulting in more informed clinical decisions and better patient outcomes.
- Streamlined the clinical trial reporting process, reducing the time taken to generate reports by 40%, enabling faster decision-making and improved efficiency for the team.
- Developed and executed training programs for 50+ clinical staff members on the usage of new analytics tools, increasing overall productivity by 20% and ensuring effective adoption of technology.
- Identified potential cost savings of \$500,000 by conducting a thorough analysis of clinical processes and suggesting improvements, which were subsequently implemented and led to reduced operational costs.

## Education

### Master of Science in Health Informatics at University of Pennsylvania, Philadelphia, PA

Sep 2017 - May 2021

## Details

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## Links

[linkedin.com/in/joeannkopis](https://www.linkedin.com/in/joeannkopis)

## Skills

SQL

Python

Tableau

SAS

R programming

Power BI

EHR (Electronic Health Records)

## Languages

English

Indonesian

## Hobbies

Gardening

Photography

Painting or drawing