

Nancylee Drell

Clinical Director

✉ nancylee.drell@gmail.com

☎ (155) 920-8512

📍 123 Magnolia Lane, Charleston, SC 29407

EDUCATION

Master of Science in Clinical Psychology at University of South Carolina, Columbia, SC

Aug 2013 - May 2018

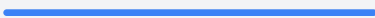
Relevant Coursework: Advanced Research Methods, Psychological Assessment, Cognitive and Behavioral Therapies, Psychopathology, Ethics and Professional Issues, Multicultural Counseling, Neuropsychology, Advanced Statistics, and Clinical Practicum.

LINKS

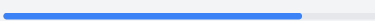
[linkedin.com/in/nancyleedrell](https://www.linkedin.com/in/nancyleedrell)

SKILLS

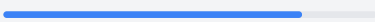
Budgeting



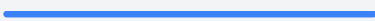
Staff Management



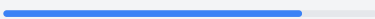
Program Development



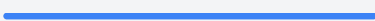
Quality Assurance



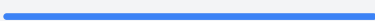
Clinical Supervision



Crisis Intervention

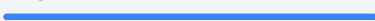


Electronic Health Records

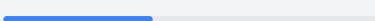


LANGUAGES

English



Hindi



HOBBIES

PROFILE

A seasoned Clinical Director with 5 years of experience in leading multidisciplinary teams, developing and implementing clinical programs, and ensuring exceptional patient care. Demonstrates strong expertise in strategic planning, quality improvement, and regulatory compliance. Leverages excellent communication and leadership skills to foster a collaborative and patient-centered environment. Committed to continuous professional development and staying updated on clinical best practices.

EMPLOYMENT HISTORY

● Clinical Director at Palmetto Counseling & Consulting Services, SC

Feb 2023 - Present

- Implemented a comprehensive mental health program that increased patient satisfaction by 35% and reduced hospital readmission rates by 20% within the first year of implementation.
- Oversaw the expansion of clinical services, resulting in a 25% increase in the number of clients served and a 15% growth in revenue for Palmetto Counseling & Consulting Services within two years.
- Developed and executed a successful staff training program that improved clinician retention rates by 30% and increased overall staff competency levels by 40% within 18 months.

● Associate Clinical Director at Charleston Counseling Center, SC

Sep 2018 - Dec 2022

- Successfully managed a team of 20 therapists, resulting in a 30% increase in overall patient satisfaction rates within one year.
- Developed and implemented a comprehensive training program for new hires, reducing onboarding time by 25% and increasing therapist retention rates by 15%.
- Spearheaded the integration of a new Electronic Health Record system, streamlining clinical documentation processes and reducing administrative workload for therapists by 20%.
- Secured \$50,000 in grant funding to expand mental health services for underprivileged populations in the Charleston community, leading to a 10% increase in patient intake and access to care.

CERTIFICATES

Board Certified Behavior Analyst (BCBA)

Sep 2021

American Association for Marriage and Family Therapy Clinical Fellow

Jun 2020

MEMBERSHIPS

American Psychological Association (APA)

National Association of Social Workers (NASW)