

Parris Kroeplin

Collection Analyst

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📍 123 Main St, Boston, MA
02108

Education

Bachelor of Business Administration in Finance or Accounting at Boston College, Chestnut Hill, MA

Aug 2018 - May 2022

Relevant Coursework: Financial Accounting, Managerial Accounting, Corporate Finance, Investment Analysis, Financial Statement Analysis, Cost Accounting, Taxation, Auditing, Budgeting & Forecasting, Financial Markets & Institutions, and International Finance.

Links

[linkedin.com/in/parriskroeplin](https://www.linkedin.com/in/parriskroeplin)

Skills

SQL proficiency

Python programming

Tableau visualization

Excel mastery

R scripting

Power BI reporting

SAS analytics

Languages

English

Urdu

Profile

Results-driven Collection Analyst with 1 year of experience in managing and analyzing client accounts, ensuring timely payments, and maintaining positive customer relations. Adept at conducting in-depth account reviews, resolving discrepancies, and implementing effective collection strategies. Proven ability to work well under pressure and consistently meet targets while maintaining high levels of accuracy and professionalism.

Employment History

Collection Analyst at Iron Mountain, MA

Mar 2023 - Present

- Reduced overdue accounts receivable by 45% within a 6-month period by implementing efficient collection strategies and closely monitoring high-risk accounts, contributing to improved cash flow and overall financial health for Iron Mountain, MA.
- Increased customer satisfaction rate by 30% through the development and implementation of a proactive communication plan, addressing potential payment issues before they escalated and fostering stronger relationships with clients.
- Streamlined the collections process by creating an automated tracking system, reducing manual work by 60% and allowing the team to focus on more critical tasks, ultimately increasing productivity and efficiency within the department.

Associate Collection Analyst at State Street Corporation, MA

Sep 2022 - Jan 2023

- Successfully reduced outstanding accounts receivable by 35% within a six-month period, resulting in increased cash flow and improved client relationships.
- Implemented a new, streamlined collections process that led to a 15% increase in on-time payments and a 10% decrease in the average collection period.
- Proactively identified and resolved over 50 complex billing discrepancies, leading to the recovery of \$500,000 in outstanding revenue for the company.

Certificates

Certified Credit and Collection Professional (CCCP)

Jul 2021

Certified Receivables Compliance Professional (CRCP)

Nov 2019

Memberships

Association for Financial Professionals (AFP)