

Donica
Allbritten
Communications
Technician

Profile

Employment History

Education

Details

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1234 Magnolia Street, Baton Rouge, LA 70802

Diligent Communications Technician with 1 year of experience in installing, maintaining, and repairing communication systems and equipment. Skilled in troubleshooting complex issues and providing effective solutions, while adhering to industry regulations and safety protocols. Demonstrated ability to work independently and collaboratively with cross-functional teams to ensure optimal performance and reliability of communication networks. Strong commitment to ongoing professional development and staying current with emerging technologies.

Communications Technician at Louisiana Communications Company, LA

Mar 2023 - Present

- Successfully upgraded the company's communication network infrastructure, resulting in a 30% increase in data transfer speeds and improved reliability for over 500 business clients across Louisiana.
 - Implemented a new VoIP system for a major client with 200 employees, reducing their telecommunication costs by 40% and streamlining their call management processes.
 - Led a team of technicians in the installation and maintenance of over 50 miles of fiber-optic cable throughout the Louisiana area, ensuring uninterrupted connectivity for thousands of customers.
 - Developed and conducted training programs for 100+ staff members on emerging communication technologies and best practices, resulting in a 20% increase in productivity and a 15% decrease in service response times.

Junior Communications Technician at Acadiana Telecommunications Services, LA

Aug 2022 - Jan 2023

- Successfully installed and configured 150+ communication devices for clients, improving their connectivity by 80% and increasing overall client satisfaction by 30%.
 - Streamlined communication systems troubleshooting process, resulting in a 45% reduction in response time and a 20% increase in system uptime for Acadiana Telecommunications Services' clients.
 - Led a team of 5 technicians in a major network upgrade project for a client, which involved installing 50 miles of fiber-optic cable and resulted in a 100% increase in network speed and capacity.