# Karleen Vandaveer

**Company Driver** 

# Profile

**Employment History** 

#### Details

<u>karleen.vandaveer@gmail.com</u> (674) 600-6127 1234 Sunshine Blvd, San Francisco, CA 94103, USA

Company Driver with 1 year of experience providing efficient and safe transportation services to clients. Proficient in route planning, vehicle maintenance, and adhering to traffic regulations. Demonstrates excellent time management, communication, and customer service skills, contributing to a high level of client satisfaction.

## Company Driver at Lyft, CA

May 2023 - Present

- Successfully achieved a 98% customer satisfaction rating over a 3-year period, consistently maintaining high levels of professionalism and friendly service to over 5,000 passengers.
- Drove more than 150,000 miles in the Los Angeles area, demonstrating excellent knowledge of local routes and navigation skills, which resulted in an average trip rating of 4.9 stars.
- Exceeded performance targets by completing an average of 25 rides per day, leading to an increase in earnings by 20% and a top 10% ranking among Lyft drivers in the region.

#### Junior Company Driver at, CA

Jul 2022 - Mar 2023

- Successfully maintained a 99% on-time delivery rate, ensuring customer satisfaction and timely transportation of goods across California.
- Streamlined route planning and scheduling, resulting in a 15% reduction in fuel costs and increasing overall efficiency for the company.
- Achieved a perfect safety record with zero accidents or traffic violations throughout the tenure, contributing to a safer work environment and lower insurance costs.
- Received recognition as "Driver of the Month" three times due to exceptional performance, positive feedback from clients, and dedication to maintaining high standards of professionalism.

## Education

## Commercial Driver's License (CDL) with appropriate endorsements at California Truck Driving Academy, CA Sep 2017 - May 2022

Relevant Coursework: CDL training, vehicle inspection, air brake systems, hazardous materials handling, tanker operations, doubles/triples towing, passenger transport, and school bus operations with appropriate endorsements.