# **Shalie Fleschner**

Computer Analyst

#### Profile

Detail-oriented Computer Analyst with 1 year of experience in providing technical support, system analysis, and innovative solutions to diverse business challenges. Adept at identifying system inefficiencies, optimizing performance, and assisting in the development and implementation of software applications. Strong problem-solving and communication skills with a proven ability to collaborate effectively with cross-functional teams. Committed to staying current on the latest industry trends and technologies to drive continuous improvement.

## **Employment History**

#### Computer Analyst at TekWissen Group, WV

Feb 2023 - Present

- Successfully implemented a new data migration process, reducing the time taken for data transfer by 35% and increasing overall efficiency of the system.
- Streamlined software development processes, resulting in a 20% reduction in code errors and a 15% increase in project completion rates.
- Led a team of 5 professionals to develop and launch a critical application for a major client, which increased their operational efficiency by 25% and generated \$500,000 in revenue for TekWissen Group.
- Conducted comprehensive cybersecurity audits for 10 clients, identifying and resolving 150+ potential threats, thereby reducing the risk of data breach incidents by 40%.

#### Junior Computer Analyst at Leidos, WV

Jul 2022 - Dec 2022

- Successfully reduced software debugging time by 30% by implementing automated testing tools and processes, resulting in increased efficiency and productivity for the team.
- Streamlined data analysis processes by developing custom algorithms, leading to a 25% reduction in data processing time and enabling faster decision-making for the organization.
- Collaborated with a team of developers to create a user-friendly interface for a new data visualization tool, leading to a 40% increase in user adoption and satisfaction rates.
- Played a key role in identifying and resolving over 100 critical software issues during a major system upgrade, ensuring a smooth transition for clients and minimizing downtime.

### **Certificates**

**Certified Computer Examiner (CCE)** 

Jul 2021

- **(**148) 381-4466
- 123 Maple Street, Charleston, WV 25301

#### Education

Master of Science in Computer Information Systems at West Virginia University, Morgantown, WV

Aug 2018 - May 2022

Relevant Coursework: Advanced
Programming, Database Management
& Design, Data Communication
& Networks, Information Systems
Analysis & Design, IT Strategy
& Management, Cybersecurity,
Web Application Development, and
Machine Learning.

#### Links

linkedin.com/in/shaliefleschner

Skills	
Python	
SQL	
Tableau	
R programming	
Hadoop	
Machine Learning	
JavaScript	

## Languages

English

Arabic