Alysia Verno

Configuration Management Specialist

Profile

Detail-oriented Configuration Management Specialist with 2 years of experience in managing and maintaining configuration data, ensuring consistency and accuracy across various platforms. Proficient in version control, change management, and documentation, with a proven track record of streamlining processes and enhancing system efficiency. Adept at collaborating with cross-functional teams and providing exceptional support to drive organizational success.

Employment History

Configuration Management Specialist at GitLab Inc., CA
Mar 2023 - Present

- Successfully implemented a configuration management system across 150+ projects, resulting in a 35% reduction in deployment errors and a 20% increase in development efficiency.
- Streamlined the software release process for GitLab Inc. by automating 80% of manual tasks, leading to a 50% decrease in release cycle time and a 25% increase in overall productivity.
- Led a cross-functional team of 10 in the migration of critical applications to a new configuration management platform, achieving a seamless transition with zero downtime and reducing infrastructure costs by 15%.

Junior Configuration Management Specialist at Puppet, Inc., CA
Aug 2021 - Feb 2023

- Successfully streamlined the configuration management process for over 50 clients, resulting in a 25% reduction in deployment time and 15% cost savings for the company.
- Implemented automation tools that increased efficiency of the configuration management team by 40%, leading to faster project completion rates and improved customer satisfaction.
- Developed and maintained comprehensive documentation for the configuration management process, leading to a 30% decrease in onboarding time for new team members and increased consistency in workflow practices across the team.

Certificates

Certified Configuration Manager (CCM)
May 2022

Professional in Configuration Management (PCM)
Nov 2020

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Education

Bachelor of Science in Configuration Management at California State University, Long Beach
Aug 2016 - May 2021

Relevant Coursework: Configuration Management Principles, Process Development, Software Tools, Change Management, Compliance and Auditing, IT Infrastructure and Operations, Quality Assurance, Project Management, and Systems Engineering.

Links

linkedin.com/in/alysiaverno

Skills

Ansible

Puppet

Chef

Terraform

SaltStack

Jenkins

Git

Languages

English

Italian