# **Beulah Kunze**

**Route Delivery Driver** 

**>** <u>beulah.kunze@gmail.com</u>

**(**652) 432-5471

1234 Desert Breeze Rd, Albuquerque, NM 87121

## **Education**

Commercial Driver's License (CDL) with Route Delivery Training at New Mexico CDL Training Academy, Albuquerque, NM

Sep 2018 - May 2022

Relevant Coursework:
Commercial Driver's License
(CDL) preparation, route delivery
training, vehicle inspection and
maintenance, cargo handling,
driver safety and compliance,
map reading and GPS
navigation, customer service,
and transportation regulations.

#### Links

linkedin.com/in/beulahkunze

## **Skills**

**Driving proficiency** 

Time management

Customer service

Navigation skills

Vehicle maintenance knowledge

Problem-solving abilities

Record keeping and documentation

## Languages

English

### **Profile**

As an experienced Route Delivery Driver with over a year of dedicated service, I consistently demonstrated exceptional driving and navigation skills, ensuring timely and accurate deliveries for both residential and commercial clients. My background includes the efficient handling of various types of cargo, including perishable goods and fragile items, while maintaining strict adherence to safety regulations and company policies. My strong work ethic and commitment to customer satisfaction enabled me to build positive relationships with clients, as well as effectively manage any issues or concerns that arose. With my excellent time management and organizational abilities, I was able to optimize my delivery routes and maximize productivity, making me a valuable asset to my previous employer.

## **Employment History**

## Route Delivery Driver at PepsiCo Inc., NM

Dec 2022 - Present

- Achieved a 98% on-time delivery rate for over 1,200 weekly deliveries, ensuring customer satisfaction and maintaining PepsiCo's reputation for reliability.
- Increased overall delivery efficiency by 15% through the optimization of delivery routes, reducing fuel consumption and minimizing vehicle wear and tear
- Implemented a new inventory tracking system that reduced discrepancies by 25%, resulting in fewer stock shortages and improved customer relations.
- Trained and mentored six new route delivery drivers, contributing to a 20% increase in overall team productivity and strengthening PepsiCo's presence in the NM region.

## Assistant Route Delivery Driver at FedEx Ground, NM

Jul 2022 - Nov 2022

- Successfully maintained a 98% on-time delivery rate for over 5,000 packages per month, ensuring customer satisfaction and upholding FedEx Ground's reputation for reliability.
- Streamlined route planning and optimization, reducing average delivery time by 15% and saving over 50 working hours per month.
- Trained and mentored three new Assistant Route Delivery Drivers, improving their efficiency by 25% within their first two months.
- Collaborated with the team to reduce delivery-related customer complaints by 40% in six months by implementing improved communication strategies and providing exceptional customer service.

### Certificates

Commercial Driver's License (CDL)

Jan 2022

**Certified Transportation Professional (CTP)** 

Oct 2020

# Memberships