# Tamara Klukas

## **Supply Chain Analyst**

As a Supply Chain Analyst with over a year of experience, I have successfully contributed towards enhancing the efficiency and effectiveness of supply chain operations in my previous roles. I have demonstrated strong analytical skills, enabling me to identify key trends and patterns in data and create actionable insights for improved decision-making. My ability to adapt quickly to new systems and software, coupled with my strong communication skills, has allowed me to successfully collaborate with cross-functional teams and present data-driven recommendations to senior management. By leveraging my expertise in optimizing inventory levels, reducing lead times, and coordinating logistics, I have consistently delivered positive results in cost reduction, process improvement, and customer satisfaction.

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#### Education

Bachelor of Science in **Supply Chain Management** at Central Connecticut State University, New Britain, CT

Aug 2018 - May 2022

Relevant Coursework: Operations Management, Logistics, Procurement, Inventory Management, Transportation, Demand Planning, Supply Chain Analytics, Lean Six Sigma, and Global Supply Chain Strategy.

#### Links

linkedin.com/in/tamaraklukas

### Skills

Data analysis

Forecasting

Inventory management

Problem-solving

Communication

ERP systems proficiency

Project management

### **Employment History**

#### Supply Chain Analyst at C.H. Robinson, CT

Mar 2023 - Present

- Successfully reduced transportation costs by 15% through the implementation of strategic sourcing initiatives and renegotiating contracts with key carriers, resulting in annual savings of over \$500,000 for C.H. Robinson.
- Streamlined inventory management processes, leading to a 20% reduction in excess inventory and a 10% improvement in order fulfillment rates, directly contributing to increased customer satisfaction and retention.
- Designed and implemented a comprehensive supply chain risk assessment program that identified potential bottlenecks and areas for improvement, ultimately increasing on-time delivery performance by 12% and reducing lead times by 8%.

# Associate Supply Chain Analyst at XPO Logistics, CT

Sep 2022 - Jan 2023

- Successfully reduced inventory carrying costs by 15% through implementing a data-driven forecasting model, resulting in annual savings of over \$500,000 for XPO Logistics in Connecticut.
- Streamlined the procurement process by identifying and eliminating inefficiencies, leading to a 20% reduction in lead times and improving supplier performance metrics by 10%.
- Collaborated with cross-functional teams to develop and execute a risk mitigation strategy that reduced stockouts by 25%, ensuring on-time delivery rates of 98% and increasing customer satisfaction levels.

## **Certificates**

**APICS Certified Supply Chain Professional (CSCP)** 

Dec 2021

ISM Certified Professional in Supply Management (CPSM)

Dec 2020

## Memberships

Association for Supply Chain Management (ASCM)

Institute for Supply Management (ISM)