

Britani Crew

Courier Driver

Profile

Dedicated Courier Driver with 1 year of experience in efficient and timely delivery services. Proficient in route planning, GPS navigation, and customer service, ensuring accurate and prompt deliveries. Demonstrated ability to maintain a safe driving record and adhere to all company policies and procedures. Quick learner with strong communication and problem-solving skills, committed to achieving customer satisfaction and driving company success.

Employment History

Courier Driver at FedEx Express, KS

Apr 2023 - Present

- Successfully delivered an average of 250 packages per day, maintaining a 99% on-time delivery rate and contributing to increased customer satisfaction for FedEx Express in Kansas.
- Streamlined the route planning process by implementing GPS-based navigation tools, leading to a 15% reduction in fuel consumption and a 10% increase in overall efficiency.
- Received a commendation for exceptional customer service after assisting in the resolution of over 50 delivery disputes, resulting in a 90% success rate in resolving issues and retaining customer loyalty.

Delivery Driver at UPS, KS

Jul 2022 - Mar 2023

- Delivered 99.5% of packages on-time during a one-year period, exceeding the company's target of 98%, resulting in increased customer satisfaction and positive feedback for the UPS Kansas branch.
- Successfully maintained a 0% accident rate while driving over 50,000 miles in various weather conditions, ensuring the safety of packages and contributing to UPS's reputation as a reliable delivery service provider.
- Reduced average delivery time by 15% through optimizing route planning and efficient package handling, enabling the UPS Kansas branch to increase daily package volume and improve overall productivity.

Certificates

Commercial Driver's License (CDL)

Mar 2022

Transportation Worker Identification Credential (TWIC)

Dec 2020

✉ britani.crew@gmail.com

☎ (133) 328-9945

📍 123 Main St, Wichita, KS 67202

Education

Diploma in Professional Driving at Kansas Professional Driving Academy, KS

Aug 2017 - May 2022

Relevant Coursework: Vehicle Maintenance, Road Safety and Regulations, Route Planning, Defensive Driving Techniques, Cargo Handling, Customer Service, and First Aid.

Links

[linkedin.com/in/britanicrew](https://www.linkedin.com/in/britanicrew)

Skills

Route Optimization

Time Management

Vehicle Maintenance

GPS Navigation

Customer Service

Package Handling

Traffic Adaptability

Languages

English

Hindi

Hobbies