

# Shera Bohnenberger

Credentialing Specialist

## Profile

Diligent Credentialing Specialist with 1 year of experience in efficiently managing provider enrollment and credentialing processes. Proficient in database management, maintaining accurate records, and ensuring compliance with industry standards. Demonstrates strong communication skills and a keen attention to detail, contributing to streamlined and effective operations within the healthcare sector.

## Employment History

### Credentialing Specialist at CoxHealth, MO

May 2023 - Present

- Successfully processed and credentialed over 150 new healthcare providers within a six-month period, ensuring seamless onboarding and compliance with CoxHealth's standards and regulatory requirements.
- Streamlined the credentialing process by implementing a digital database system, reducing processing time by 30% and increasing overall efficiency for the department.
- Spearheaded an interdepartmental collaboration project to develop and implement a comprehensive training program for new Credentialing Specialists, resulting in a 40% reduction in onboarding time and a 25% increase in team productivity.

### Credentialing Coordinator at SSM Health, MO

Aug 2022 - Apr 2023

- Successfully managed the credentialing process for over 200 healthcare providers within one year, resulting in a 100% compliance rate with regulatory and accreditation standards.
- Streamlined the credentialing database by implementing a new tracking system, leading to a 30% reduction in processing time and increased efficiency in maintaining accurate provider information.
- Developed and delivered comprehensive training programs for new staff members, leading to a 40% decrease in errors and a 25% improvement in overall team productivity.

## Certificates

### Certified Provider Credentialing Specialist (CPCS)

Nov 2021

### National Association Medical Staff Services Certification (NAMSS)

Nov 2020

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## Education

### Bachelor of Science in Health Information Management at University of Missouri, Columbia, MO

Sep 2018 - May 2022

Relevant Coursework: Medical Terminology, Health Informatics, Clinical Data Management, Healthcare Statistics, Health Information Systems, Anatomy and Physiology, Healthcare Compliance, Medical Coding, Health Data Analytics, ICD-10 Coding, and Health Information Privacy and Security.

## Links

[linkedin.com/in/sherabohnenberger](https://www.linkedin.com/in/sherabohnenberger)

## Skills

Data Entry

Microsoft Excel

Attention to Detail

Time Management

Problem Solving

Communication Skills

Medical Terminology

## Languages

English