

ROXANE STUPIN

Credit Controller

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(312) 666-1786

1234 Big Sky Lane, Missoula, MT 59802



PROFILE

Detail-oriented Credit Controller with 1 year of experience in managing accounts receivables and minimizing outstanding debts. Proficient in monitoring customer credit limits and ensuring timely payments, while maintaining strong customer relationships. Adept at analyzing financial data, resolving disputes, and negotiating payment plans. Committed to achieving company targets and ensuring compliance with credit policies and procedures.

LINKS

[linkedin.com/in/roxanestupin](https://www.linkedin.com/in/roxanestupin)

SKILLS

Negotiation

Risk assessment

Collections

Reconciliation

SAP proficiency

Excel expertise

Financial analysis

LANGUAGES

English

Japanese

HOBBIES

Collecting vintage coins and banknotes

EMPLOYMENT HISTORY

Credit Control Manager at Montana Credit Management Services, MT

Mar 2023 - Present

- Successfully reduced the company's outstanding receivables by 35% within one year, resulting in improved cash flow and a decrease in bad debt expenses.
- Implemented a new credit evaluation system that increased efficiency by 25%, enabling faster and more accurate assessments of customer creditworthiness.
- Streamlined the collections process, leading to a 15% reduction in overdue accounts and improving overall customer satisfaction rates.

Credit Control Specialist at Rocky Mountain Credit Union, MT

Aug 2022 - Feb 2023

- Successfully reduced overdue accounts by 25% within a year, resulting in improved cash flow and reduced credit risk for Rocky Mountain Credit Union.
- Implemented an automated credit control system that increased efficiency and accuracy in tracking and managing outstanding accounts, reducing manual errors by 40%.
- Negotiated and restructured payment plans for over 50 high-risk clients, recovering \$1.5 million in outstanding debt and minimizing potential losses for the credit union.
- Collaborated with the sales and customer service teams to develop and implement credit policies and procedures, leading to a 20% reduction in new delinquent accounts within six months.

EDUCATION

Bachelor of Science in Finance or Accounting at Montana State University, Bozeman, MT

Aug 2018 - May 2022

Relevant Coursework: Financial Accounting, Managerial Accounting, Corporate Finance, Financial Statement Analysis, Cost Accounting, Taxation, Auditing, Financial Markets, Investment Analysis, and Risk Management.

CERTIFICATES

Certified Credit Professional (CCP)

Apr 2022

Certified International Credit Professional (CICP)

Aug 2020