

Orie Schap

Custodial Supervisor

Profile

Dedicated Custodial Supervisor with 2 years of experience in managing custodial teams, ensuring top-notch cleanliness and maintaining health and safety standards. Proficient in training staff, managing schedules, and conducting routine inspections. Proven ability to maximize team efficiency and maintain optimal facility cleanliness in various settings. Demonstrated strong problem-solving and communication skills, with a keen eye for detail and a commitment to excellence.

Employment History

Custodial Supervisor at ABM Industries, CA

Apr 2023 - Present

- Successfully managed a team of 20 custodians, achieving a 95% satisfaction rate from clients across 10 different facilities in the California region.
- Implemented a new training program for custodial staff, reducing onboarding time by 30% and increasing overall efficiency by 15%.
- Streamlined inventory management and supply ordering processes, resulting in a 25% reduction in waste and a 10% cost savings on supplies.
- Led the transition to environmentally friendly cleaning products and practices, reducing the company's carbon footprint by 20% and earning recognition as a "Green Leader" in the industry.

Assistant Custodial Supervisor at Service by Medallion, CA

Sep 2021 - Mar 2023

- Reduced cleaning supply costs by 25% by implementing a new inventory management system, which led to more efficient use of resources and minimized wastage.
- Improved overall customer satisfaction ratings by 15% through the implementation of a rigorous training program for custodial staff, focusing on enhancing communication and customer service skills.
- Streamlined the scheduling process for custodial staff, resulting in a 10% increase in productivity and a noticeable reduction in employee overtime costs.

Certificates

Certified Custodial Supervisor (CCS)

Sep 2021

Registered Executive Housekeeper (REH)

Jul 2020

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📍 1234 Palm Street, San Francisco, CA 94102

Education

Associate of Applied Science in Facilities Management at California State University, Long Beach

Sep 2016 - May 2021

Relevant Coursework: Facility Operations and Maintenance, Building Systems and Automation, Project Management, Energy Management, Safety and Risk Management, Space Planning and Utilization, and Sustainable Facility Practices.

Links

[linkedin.com/in/orieschap](https://www.linkedin.com/in/orieschap)

Skills

Scheduling

Inventory management

Quality control

Team leadership

Training development

Budgeting

Safety compliance

Languages

English

Indonesian