



PROFILE

I am an experienced and detail-oriented cashier with 1+ years of experience. I am committed to providing outstanding customer service and strive to ensure a positive customer experience. I have a keen eye for accuracy and am excellent in managing multiple tasks and ensuring that the register is balanced at the end of each shift. I have the ability to quickly and accurately process customer transactions, as well as provide assistance in the selection of merchandise. Additionally, I am well-versed in the use of POS systems, and have a basic understanding of inventory control and stocking procedures. I am confident that I can bring my skills and experience to your team and contribute to the success of your business.

LINKS

[linkedin.com/in/tyleahco](https://www.linkedin.com/in/tyleahco)

SKILLS

Money handling

Customer service

Point of sale (POS) system operation

Inventory management

Cash register operation

Conflict resolution

Attention to detail

LANGUAGES

EMPLOYMENT HISTORY

● Lead Cashier at Walmart, MS

Jan 2023 - Present

- Improved store cashier efficiency by 15% by introducing a new system for tracking transactions and customer satisfaction.
- Increased customer satisfaction ratings by 10% by training new cashiers on proper cash handling and customer service techniques.
- Reduced shrinkage by 5% by introducing more efficient processes for tracking sales and inventory.

● Cashier at Kroger, MS

Aug 2022 - Dec 2022

- Exceeded daily cash goals: As a cashier at Kroger, MS, I consistently exceeded my daily cash goal. On average, I processed an average of \$8,500 in cash transactions per day, which was 20% more than the store's average of \$7,000.
- Improved customer satisfaction: I was able to improve customer satisfaction scores by 10% by providing excellent customer service and being knowledgeable about store products. I was often praised for my friendly attitude and willingness to help customers find what they were looking for.
- Reduced errors: I was able to reduce errors in cash handling by 15% by consistently double-checking my work and keeping a close eye on the register. This improved accuracy and increased customer confidence in our cashiers.

EDUCATION

High School Diploma in Cashiering at Northwest Rankin High School, Flowood, MS

Sep 2018 - May 2022

Relevant Coursework: Introduction to Cashiering, Cashiering Procedures and Practices, Cash Handling, and Customer Service.

CERTIFICATES

Certified Cashier Professional (CCP)

Jun 2021

Certified Retail Sales Associate (CRSA)

Mar 2020

MEMBERSHIPS

National Retail Federation (NRF)

American Payroll Association (APA)