


Julieann Toe

Front End Supervisor

I am a Front End Supervisor with over 3 years of experience in the retail industry. My responsibilities include leading teams in providing exceptional customer service, managing store operations, and overseeing inventory. I have a proven track record of success in developing and motivating teams to achieve sales goals and meeting customer service standards. I am organized and detail-oriented with a passion for delivering great customer experiences. My expertise includes store operations, inventory management, and cash handling. I am committed to providing excellent customer service, and I am an enthusiastic leader who is able to inspire team members to exceed expectations.

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(874) 845-3238 

Des Moines, IA 

Education

Associate's Degree in Web Development at Iowa Central Community College, Fort Dodge, IA

Sep 2016 - May 2020

Relevant Coursework: HTML, CSS, JavaScript, PHP, Database Design, Object Oriented Programming, Networking, Operating Systems.

Links

[linkedin.com/in/julieanntoe](https://www.linkedin.com/in/julieanntoe)

Skills

Leadership



Communication



Technical Knowledge



Problem Solving



Time Management



Teamwork



Interpersonal Skills



Languages

English



Employment History

Lead Front End Supervisor at Jones Trucking Co., IA

Dec 2022 - Present

- Improved overall customer experience by increasing the website loading speed by 28% within 4 months.
- Implemented new front-end technologies that increased user interface performance by 20%.
- Reduced the time to complete bug fixes by 40%, resulting in a 20% reduction of customer complaints.
- Developed an automated testing system which helped to cut down manual testing time by 35%.

Senior Front End Supervisor at Des Moines Freight Co., IA

Sep 2020 - Oct 2022

- Led the development of an innovative customer-facing web application that increased user engagement by 25%, resulting in a 12% increase in revenue for Des Moines Freight Co.
- Streamlined the front-end development process by introducing automated testing and code reviews, resulting in a 30% decrease in the time it took to develop a new feature.
- Spearheaded the implementation of a new front-end framework, reducing development time by 40% and improving website performance by 15%.
- Successfully trained and mentored a team of 10 front-end developers, resulting in a 10% reduction in bug-related customer complaints.

Certificates

Certified Front End Supervisor (CFES)

Oct 2021

Certified User Experience Professional (CUXP)

Feb 2020

Memberships

International Association of Web Professionals (IAWP)

World Wide Web Consortium (W3C)