

Kasumi Gausepohl

Grocery Clerk

Profile

Details

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(753) 501-5920

Indianapolis, IN

I am an experienced Grocery Clerk with over 1 year of experience in stocking shelves, customer service, and cashier duties. As a Grocery Clerk, I have developed strong organizational, customer service, and communication skills. I have a passion for providing excellent customer service and ensuring customer satisfaction. I am efficient in completing tasks and am able to multitask effectively. I am a team player and enjoy working with others to accomplish a common goal. I am reliable and understand the importance of accuracy in the workplace. I am hardworking and have a positive attitude that is conducive to a successful work environment.

Employment History

Grocery Clerk at Kroger, IN

Feb 2023 - Present

- Increased store sales by 4% through excellent customer service: As a Grocery Clerk at Kroger in Indiana, I was able to increase store sales by 4% through providing customers with an outstanding shopping experience. I was successful in engaging customers, suggesting products, and offering assistance when needed.
- Streamlined stocking process to reduce restocking time by 30%: I was able to identify an inefficient stocking process and was able to develop a new system that reduced restocking time by 30%. This allowed us to restock shelves more quickly and efficiently, allowing us to serve customers better.
- Achieved 95% accuracy in inventory counts: I was able to achieve 95% accuracy in inventory counts, ensuring that the store had accurate records and allowed us to have a better understanding of what products were in stock.

Grocery Store Clerk at Marsh Supermarkets, IN

Aug 2022 - Dec 2022

- Increased store efficiency by 20%: As a grocery store clerk at Marsh Supermarkets, IN, I made significant improvements to the store's workflow by reorganizing the stockroom and streamlining the checkout process. This resulted in a 20% increase in overall efficiency.
 - Improved customer satisfaction ratings by 30%: I was able to improve customer satisfaction ratings by 30% through my excellent customer service skills. I provided customers with personalized assistance, answered their questions and addressed their concerns promptly.
 - Reduced food waste by 15%: Through careful monitoring of expiration dates and proper storage techniques, I was able to reduce food waste by 15%. This allowed the store to save money and ensure that customers were getting the freshest food possible.
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Education

High School Diploma at Carmel High School, Carmel, IN

Sep 2017 - May 2022