

Joetta Mcelroy

Pharmacy Business Systems Analyst

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☎ (586) 910-5134

📍 Newark, NJ

Education

Bachelor of Science in Pharmacy Business Systems Analysis at Rutgers University, New Brunswick, NJ

Aug 2017 - May 2021

Relevant Coursework: Project Management, Business Analysis, System Design, Database Design, and Programming.

Links

[linkedin.com/in/joettamcelroy](https://www.linkedin.com/in/joettamcelroy)

Skills

Data Analysis

Business Processes

System Design

Project Management

Regulatory Compliance

Problem Solving

Technical Writing

Languages

English

Arabic

Hobbies

Programming

Photography

Profile

I am a Business Systems Analyst with over 2 years of experience in the Pharmaceutical industry. I specialize in the development and implementation of automated solutions for managing the entire lifecycle of prescription drugs. My expertise includes the analysis and design of system architecture, database management, and software development. I have a proven track record of delivering projects on time and on budget. I have excellent problem-solving and communication skills, and I am able to work with cross-functional teams to ensure successful projects. I am also familiar with current industry standards, regulations, and best practices.

Employment History

Senior Pharmacy Business Systems Analyst at B & B Pharmacy Solutions, Inc., NJ

Dec 2022 - Present

- Developed and implemented a new pharmacy inventory system for B & B Pharmacy Solutions, Inc., NJ which resulted in a 20% reduction in drug ordering time and a 25% increase in customer satisfaction.
- Streamlined the patient prescription verification process by automating the audit process, resulting in a 50% reduction in manual labor hours and a 30% reduction in errors.
- Led a team of 5 technicians to develop a custom software package for B & B Pharmacy Solutions, Inc., NJ, which enabled them to manage inventory and customer orders more efficiently, resulting in a 10% increase in sales.

Pharmacy Business Systems Analyst at Pharmacy Business Solutions, LLC., NJ

Aug 2021 - Oct 2022

- Implemented a new pharmacy business system at Pharmacy Business Solutions, LLC., NJ that improved accuracy and customer satisfaction by 25%.
- Developed a comprehensive training program for the new pharmacy business system that reduced the onboarding time by 30%.
- Created automated reporting process that saved the company over \$15,000 in labor costs annually.

Certificates

Certified Pharmacy Business Systems Analyst (CPBSA)

Dec 2021

Healthcare Information and Management Systems Society (HIMSS) Certification in Health IT

Aug 2020

Memberships

American Society of Health-System Pharmacists (ASHP)

Healthcare Information and Management Systems Society (HIMSS)