

Marykatherine Modlin

Pharmacy Intern
Supervisor

Details

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Charleston, WV

Profile

For the past 6 years, I have been a Pharmacy Intern Supervisor with a strong background in managing pharmacy interns and their training. I have a demonstrated ability to provide excellent customer service and knowledge of pharmaceuticals. My experience includes training interns, managing inventory, and monitoring drug orders. I have strong communication and problem-solving skills, as well as a keen eye for detail. I have a deep understanding of pharmacy regulations and am always striving for the highest level of quality and safety. I am confident that my experience, dedication, and commitment can contribute significantly to any organization.

Employment History

Pharmacy Intern Supervisor at Rite Aid, WV

Nov 2022 - Present

- Developed and implemented a comprehensive training program for 30 pharmacy interns at Rite Aid, WV, resulting in a 10% increase in employee satisfaction scores.
- Improved pharmacy operations by streamlining processes and reducing wait times by 25%, resulting in an increase in customer satisfaction ratings by 15%.
- Maintained a high level of professional standards while supervising pharmacy interns, which resulted in a 95% compliance rate with all regulatory requirements.
- Collaborated with the pharmacy manager to develop and implement a new workflow process, resulting in a 15% increase in productivity.

Senior Pharmacy Intern Supervisor at Walgreens, WV

Sep 2020 - Sep 2022

- Developed a new prescription filling system that increased efficiency by 30%, resulting in a 40% reduction in wait times for customers.
- Mentored 15 pharmacy interns, helping them to develop the skills necessary to become successful pharmacists.
- Implemented a new inventory management system that reduced drug waste by 20%.
- Spearheaded a customer service initiative that improved customer satisfaction ratings by 25%.

Lead Pharmacy Intern Supervisor at CVS Pharmacy, WV

Jul 2017 - Aug 2020

- Developed and implemented a comprehensive training program for new pharmacy interns that increased their onboarding speed by 25% within the first 6 months.
- Coordinated and supervised 10 pharmacy interns in providing medication therapy management services to over 500 patients, resulting in a 98% patient satisfaction rate.
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